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|  |  |
| --- | --- |
| **Product(s)** | Integration Cloud Service (ICS) |
| **Date last updated** | Aug 17, 2016 |
| **Author(s)** | Shruthi Shekharappa, |
| **Demo Title(s)** | Integration Cloud Service (ICS) Laptop VM |

### Executive Summary

Oracle Integration Cloud Service provides native connectivity to Oracle Software as a Service (SaaS) applications, such as Oracle Sales Cloud, Oracle RightNow Cloud, Eloqua and so on. Oracle Integration Cloud Service *adapters* simplify connectivity by handling the underlying complexities of connecting to applications using industry-wide best practices. You only need to create a *connection* that provides minimal connectivity information for each system

### What’s New in this Release

This second release of Integration Cloud Service (ICS) Laptop VM is based on the version 16.2.1 Oracle Integration Cloud Service is a complete, secure, but lightweight integration solution that enables you to connect your applications in the cloud.

### Storyline and Personas

This Vbox has Integration Cloud Service (ICS) -16.2.1 installed. The purpose of this document is to showcase integration of Sales cloud -RightNow, Sales Cloud – Eloqua and activate the integrations .The dashboard displays information about the running integrations so you can monitor the status and processing statistics for each integration.

|  |  |
| --- | --- |
| **Demo User ID (login)** | **Persona Roles** |
| weblogic | welcome1 |

### Password retrieval link:

<http://unit24601.oracleads.com/main.html> . Click on the **Account info** tab in the left menu item to get Apps Username, password details. Note that the passwords are reset weekly.

### Demo Pre-Requisite

1. Make sure you are on oracle network/vpn to test connections and integrations.
2. Make sure you have read “**PaaS-ICS\_VM Release Notes**”. This has instructions for VM control, server control, troubleshooting common issues.
3. ICS VM should be installed and all services must be up and running. Internet should be working if not please check PaaS**-ICS\_VM Release Notes for** troubleshooting steps.
4. RightNow agent installed on your local box( Windows)
5. Password for sales cloud and Eloqua get reset every week. As of now we are updating doc and it will automated soon.

### Adding guest additions in Vbox

Please refer to the release notes “Adding guest additions “to install guest additions.

### Provisioning Demo – Click-Through

Before we get into the actual demo using Integration Cloud Service, let’s see how one can easily provision an Integration Cloud Service (ICS) in the Oracle Public Cloud:

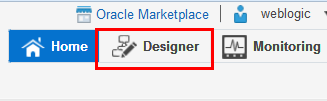
* From the VM desktop, click on the shortcut “**ICS Click Through**”
* This opens up the starting point of the Provisioning click-through
* Refer to the “ICS-Demo-Vbox-Provisioning.pptx” available in the demo store entry Once you click on ‘Open Service Console’ on the last step of click-through, you will be redirected to EM login page
  + Now, you continue with the functional demo!!

### Demo Flow

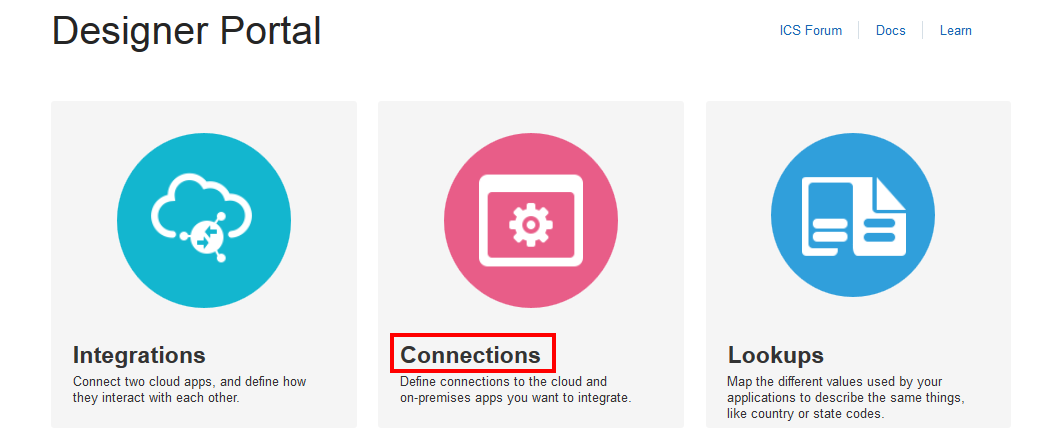
Don’t be surprised to see connection and integration labs created in VBox . It’s for reference and can be deleted.

### Create a RightNow Connection Instance

* + 1. Open the ICS console http://localhost:7001/ics
    2. Click on the **Designer** button to open the Designer Portal.



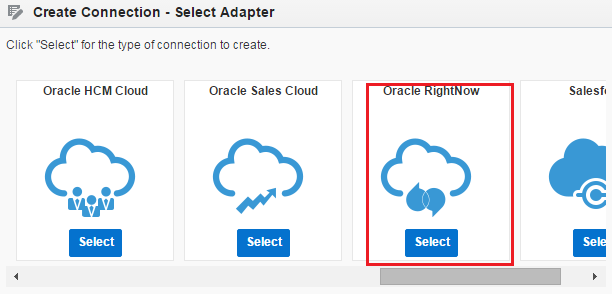
* + 1. In Designer Portal, click on **Connections**.



* + 1. Click on **Create New Connection.**

create_new_con.png

* + 1. Select the **RightNow** connector.



* + 1. Enter the following connection information:

|  |  |
| --- | --- |
| **Field** | **Enter** |
| Connection Name | Oracle RightNow <User name> |
| Identifier | *Nothing to enter.*  Automatically generated from the connection name: ORACLE\_RIGHTNOW\_<user name> |
| Version | *Nothing to enter.*  Use the default value of 01.00.0000. |

* + 1. Click **Create.**
    2. Click **Add Contact** and enter the administrator’s email address. For example: admin@tenant.com.
    3. Click **Configure Connectivity** to configure the WSDL URL. Use the following URL:

WSDL URL: <https://gsefmwr11.rightnowdemo.com/cgi-bin/gsefmw.cfg/services/soap?wsdl=typed>

**NOTE: Be sure that there are no extra spaces before or after the WSDL URL after you paste it into ICS.**

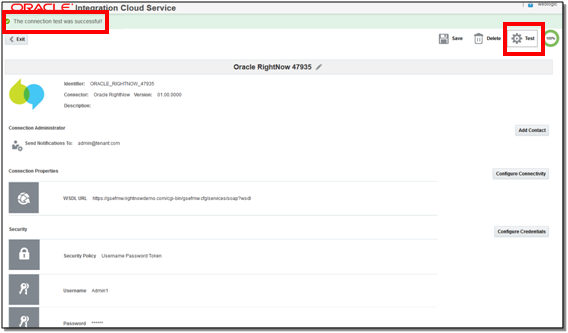
Note that this WSDL URL is for the RightNow site that is participating in your integration. This WSDL provides operations for inserting, updating and deleting records in RightNow business objects. This WSDL also provides operations to retrieve the metadata, custom attributes and custom objects.

* + 1. Click on **Configure Credentials** and enter the following information:

|  |  |
| --- | --- |
| **Field** | **Enter** |
| Username | Admin1 |
| Password | <http://unit24601.oracleads.com/main.html> |

Note that Admin1 represents the integration user account created in RightNow. To enable use of the Oracle RightNow Connect Web Services for SOAP API, permissions for the public SOAP API have been enabled for the user account.

* + 1. Click on the **Test** button to verify the connection – you should see the message "The connection test was successful!" at the top of the window.



* + 1. Note that **Flow Progress Indicator** shows that the integration is 100% complete.



* + 1. Save the connection.

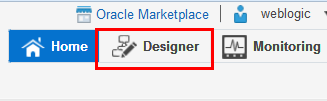
save.png

1. Exit

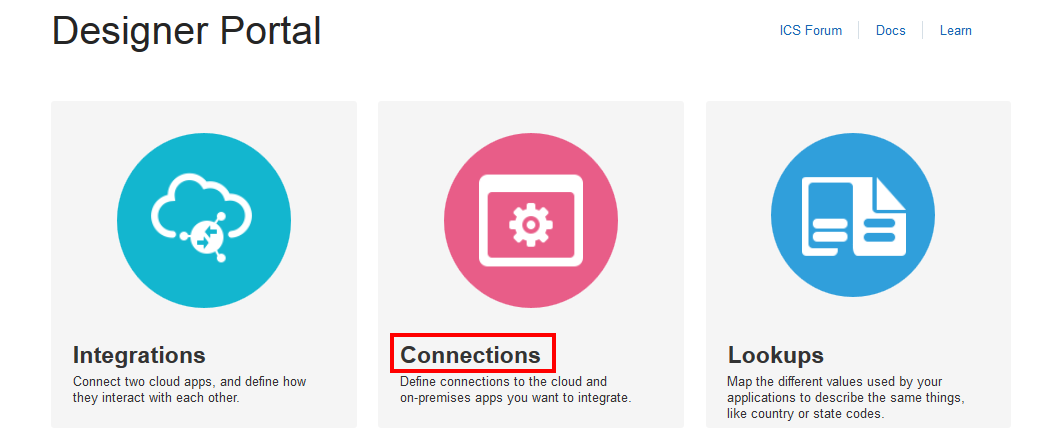
foo.png

Create an Oracle Sales Cloud (OSC) connection Instance

* + 1. Click on the **Designer** button to open the Designer Portal.



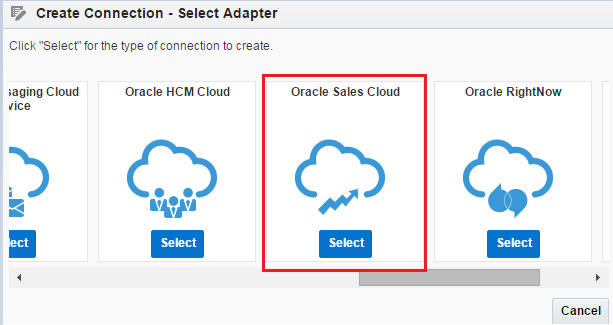
* + 1. In Designer Portal, click on **Connections**.



* + 1. Click on **Create New Connection.**

create_new_con.png

* + 1. Select the **Oracle Sales Cloud** connector.



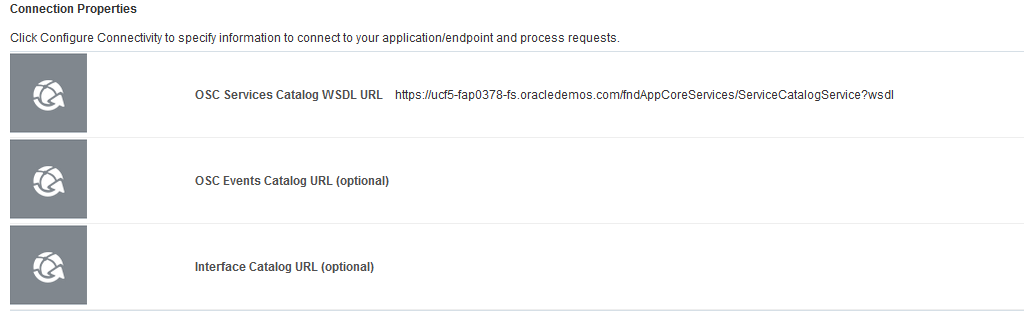
Enter the following connection information.

| **Field** | **Enter** |
| --- | --- |
| Connection Name | Oracle Sales Cloud<user name> |
| Identifier | *Nothing to enter.*  Automatically generated from the connection name: ORACLE\_SALES\_CLOUD\_<user name> |
| Version | *Nothing to enter.*  Use the default value of 01.00.0000. |

* + 1. Click **Create.**
    2. Click on **Add Contact** and provide the administrator’s email address. For example: admin@tenant.com.
    3. Click on **Configure Connectivity** to configure WSDL URL. Use the following URL:

<https://ucf5-fap0378-fs.oracledemos.com/fndAppCoreServices/ServiceCatalogService?wsdl>

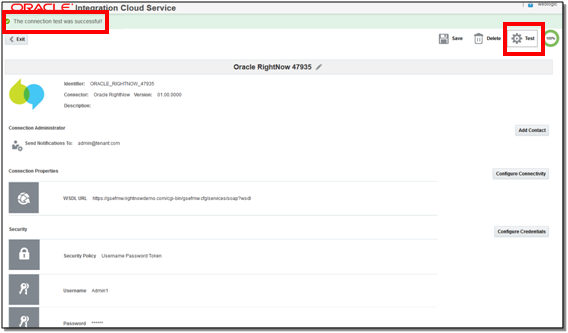
**NOTE: Be sure that there are no extra spaces before or after the WSDL URL after you paste it into ICS.**

****

* + 1. Click on **Configure Credentials** and enter the following information:

|  |  |
| --- | --- |
| **Field** | **Enter** |
| Username | john.dunbar |
| Password | Password retrieval link :  <http://unit24601.oracleads.com/main.html> |

Click on the **Test** button to verify the Connection – you should see the message "The connection test was successful!" at the top of the page.



* + 1. Note that **Flow Progress Indicator** shows that the integration is 100% complete.



* + 1. Save the connection.

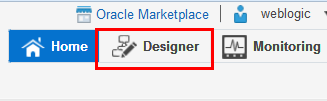
save.png

1. Exit

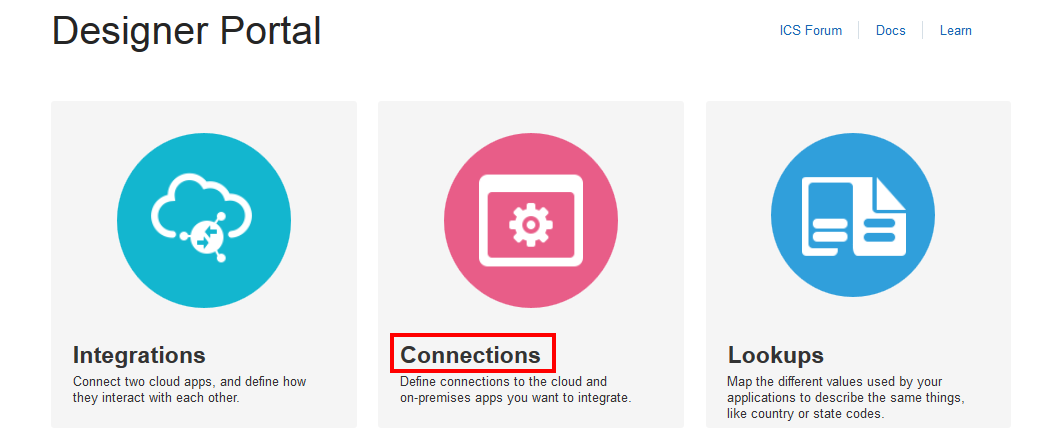
foo.png

### Create an Eloqua Connection Instance

1. Click on the **Designer** button to open the Designer Portal.



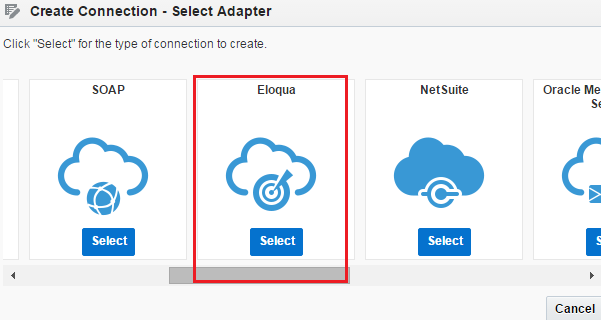
* + 1. In Designer Portal, click on **Connections**.



* + 1. Click on **Create New Connection.**

create_new_con.png

* + 1. Select the **Eloqua** connector.

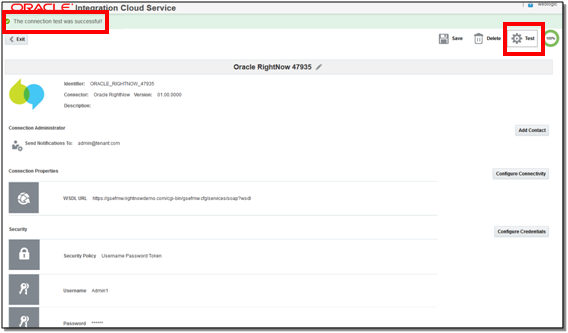


1. Enter the following connection information:

|  |  |
| --- | --- |
| **Field** | **Enter** |
| Connection Name | Oracle Eloqua <user name> |
| Identifier | *Nothing to enter.*  Automatically generated from the connection name: ORACLE\_ELOQUA\_<user name> |
| Version | *Nothing to enter.*  Use the default value of 01.00.0000. |

1. Click **Create.**
2. Click on **Add Contact** and provide the administrator’s email address. For example: admin@tenant.com.
3. Click on **Configure Credentials** and enter the following information:

| **Field** | **Enter** |
| --- | --- |
| Company | MarketingCloud19 |
| Username | scott.campbell |
| Password | Password retrieval link  <http://unit24601.oracleads.com/main.html> |

1. Click on the **Test** button to verify the Connection – you should see the message "The connection test was successful!" at the top of the page.
2. Note that **Flow Progress Indicator** shows that the integration is 100% complete.



1. Save the connection.

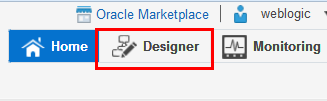
save.png

1. Exit

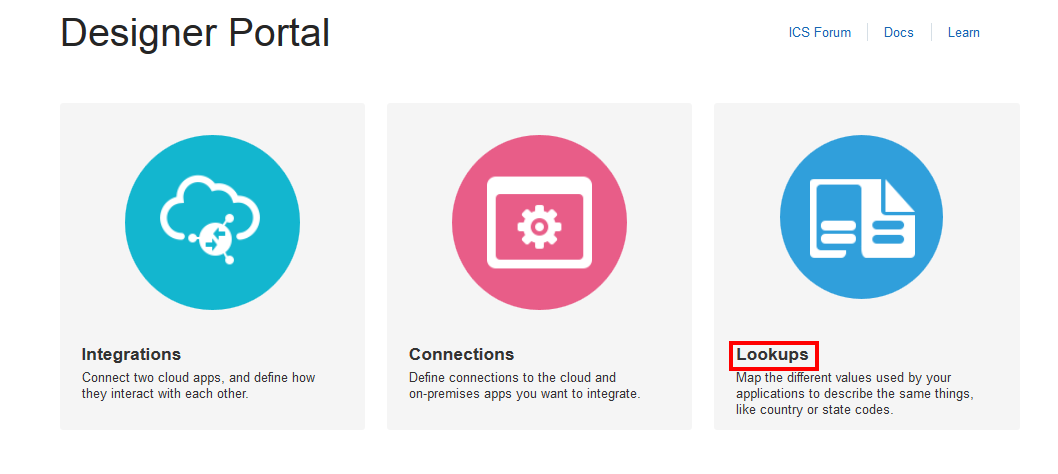
foo.png

### Create Lookups

* Click the **Designer** link at the top right corner of the Home page.



* Click on **Lookups**.



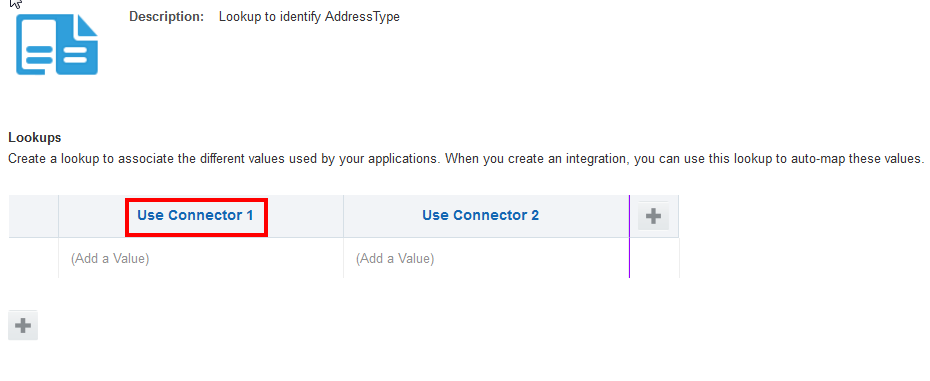
* Click on **Create New Lookup**.

create_new_lookup.png

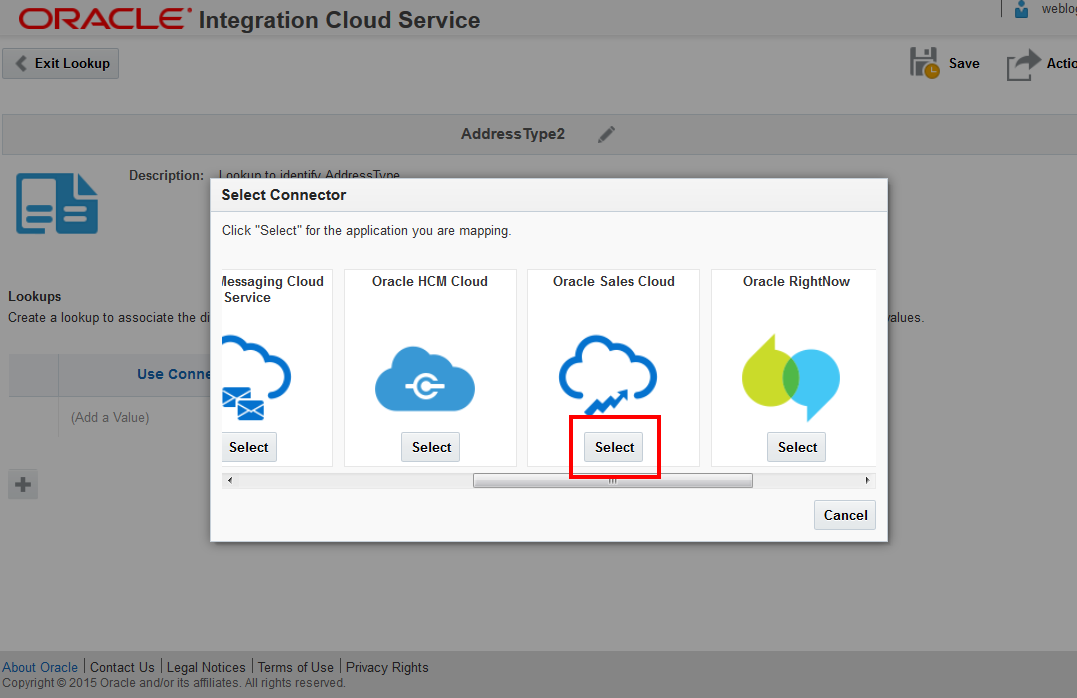
* Enter new integration information into the **New Lookup – Information** dialog box.

|  |  |
| --- | --- |
| **Field** | **Enter** |
| Lookup Name | AddressTypeLookup |
| Description | Lookup to up to identify AddressType |

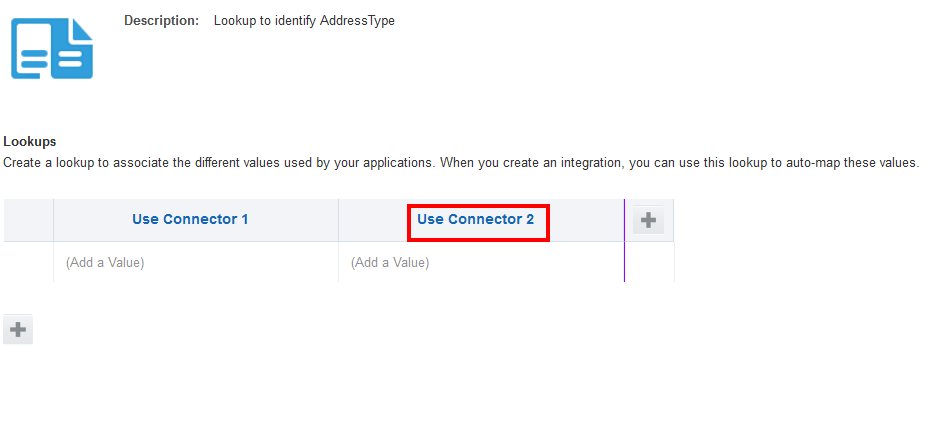
* Click **Create**.
* Click on **Use Adapter 1**.



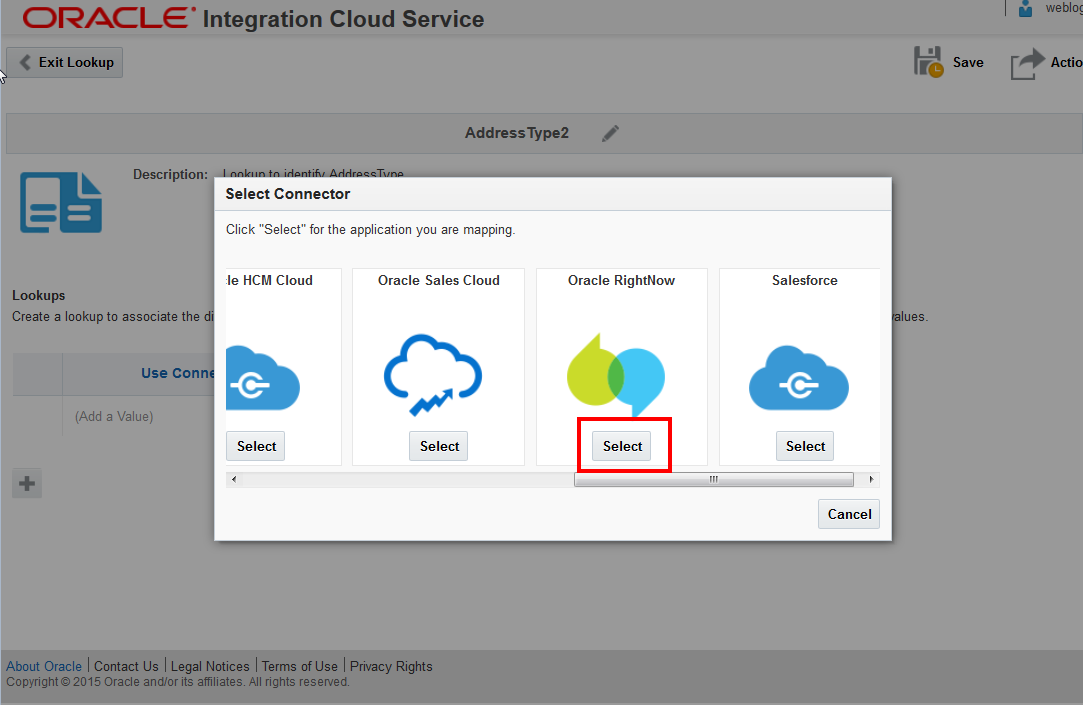
* Select the Oracle Sales Cloud connector from the Select Connector dialog.



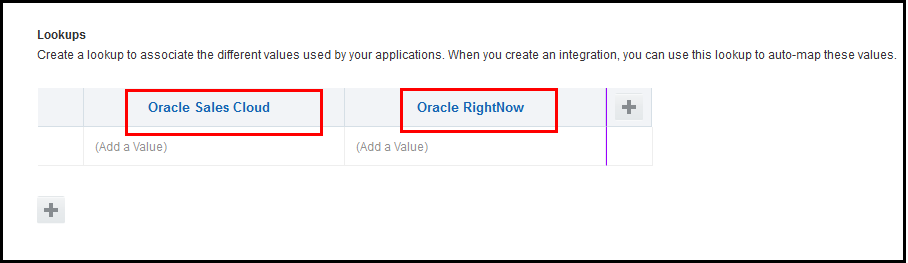
* Click on **Use Adapter 2**.



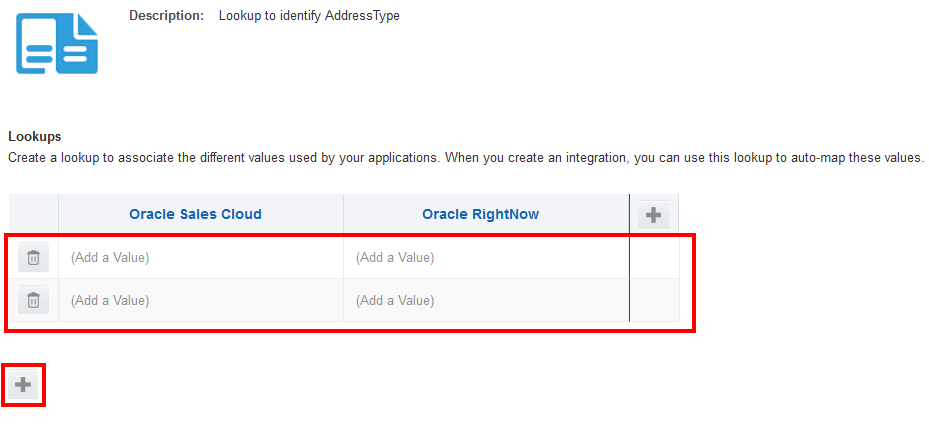
* Select the Oracle RightNow connector from the Select Connector dialog.



The page should look like this:

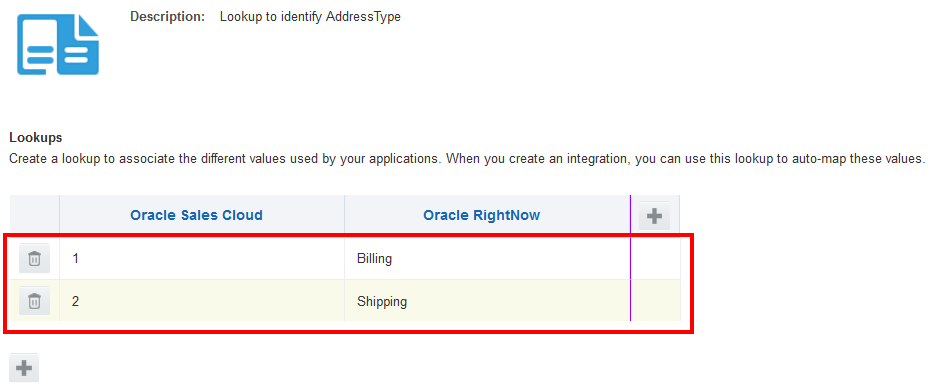


* Click on the **+** icon to add values.



In Row 1, enter “1” under Oracle Sales Cloud and ‘Billing” under Oracle RightNow.

* In Row2, enter “2” under Oracle Sales Cloud and “Shipping” in Oracle RightNow.



|  |  |
| --- | --- |
| 1 | Billing |
| 2 | Shipping |

* Save the lookup.

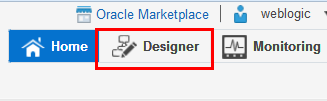
save.png

* Click **Exit Lookup** to exit.

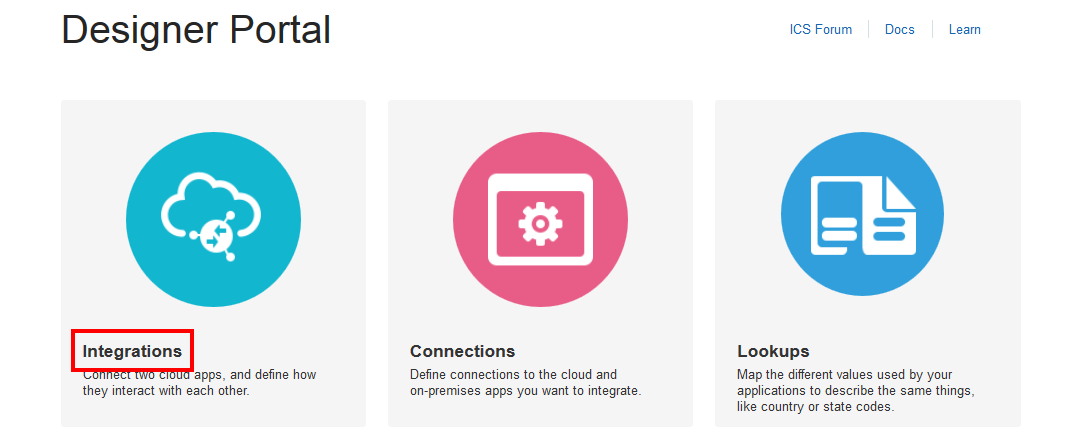
exit_lookup.png

### Integration of OSC Account to RightNow Org Using DVM Flow

* Click on **Designer**.

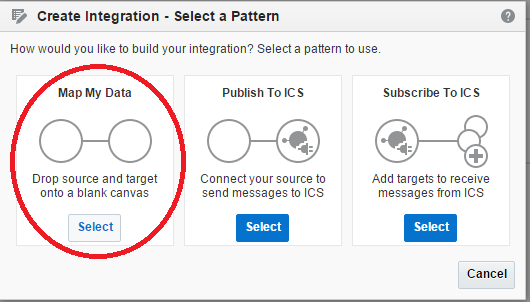


1. Click on the **Integration** link.



1. Click on the **Create New Integration** button. Click on map my data.

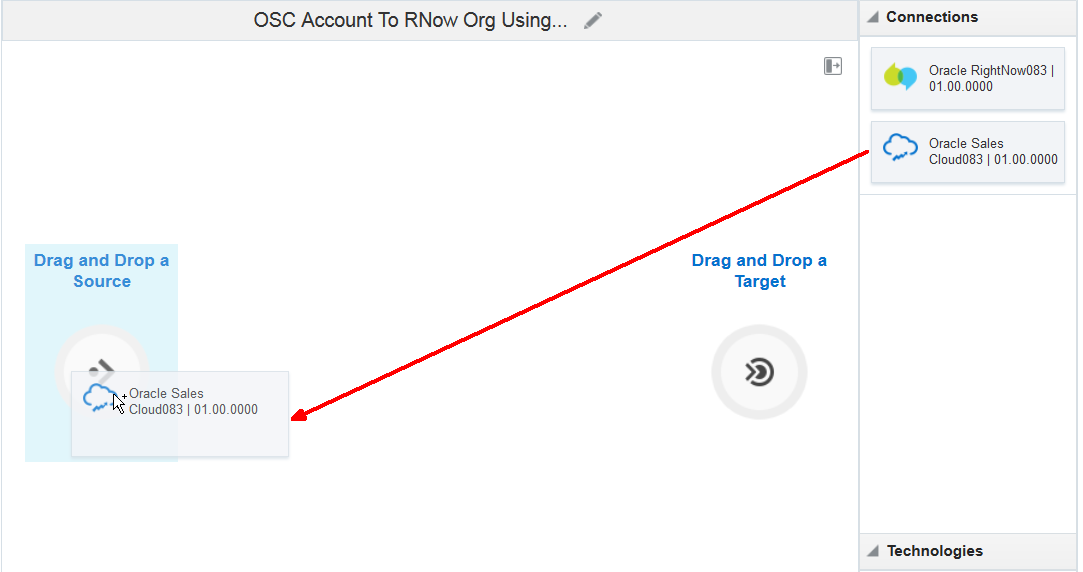
create_new_int.png



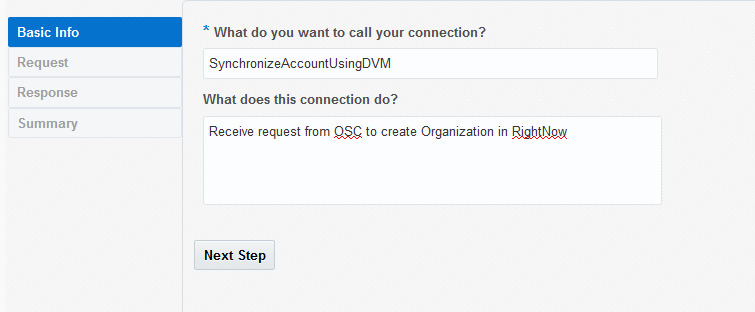
1. Enter the following information into the New Integration Information dialog box:

|  |  |
| --- | --- |
| **Field** | **Enter** |
| Integration Name | OSC Account To RNow Org Using DVM Flow <User Name> |
| Identifier | *Nothing to enter.*  Automatically generated from the integration name: OSC\_ACCO\_TO\_RNOW\_ORG\_USIN\_DVM\_FLOW <User Name> |
| Version | *Nothing to enter.*  Use the default value of 01.00.0000. |

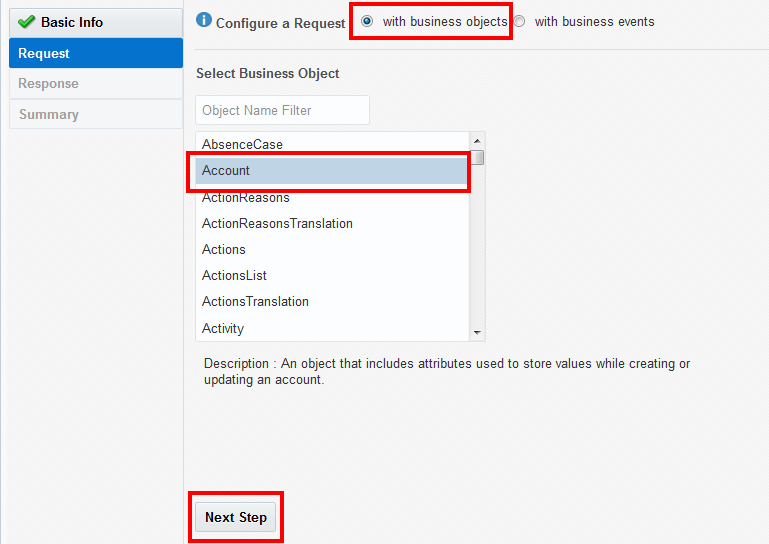
1. Define the source. Drag the **Oracle Sales Cloud** connection over the source area.



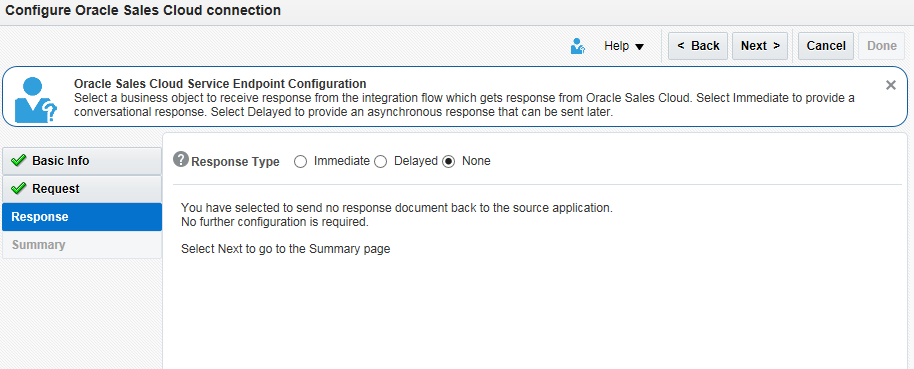
1. Enter the information into the Basic Info page as show below, and then click **Next Step**.



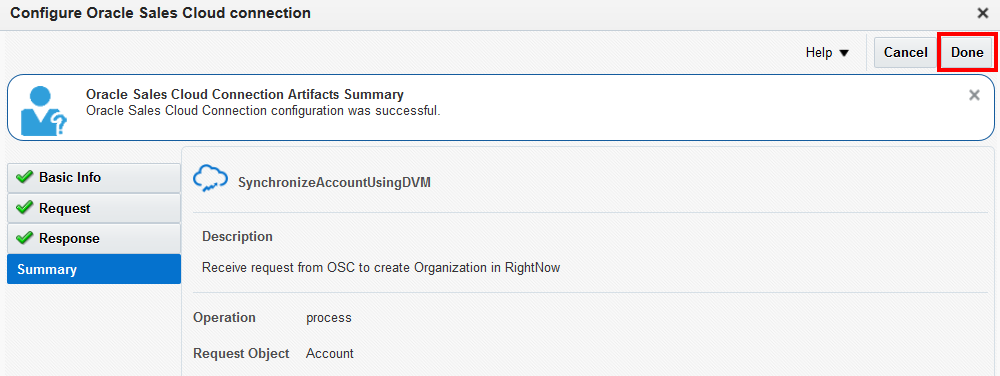
1. On the Request page, select the **with business objects** radio button.
2. Select **Account** in the **Select Business Object** list.



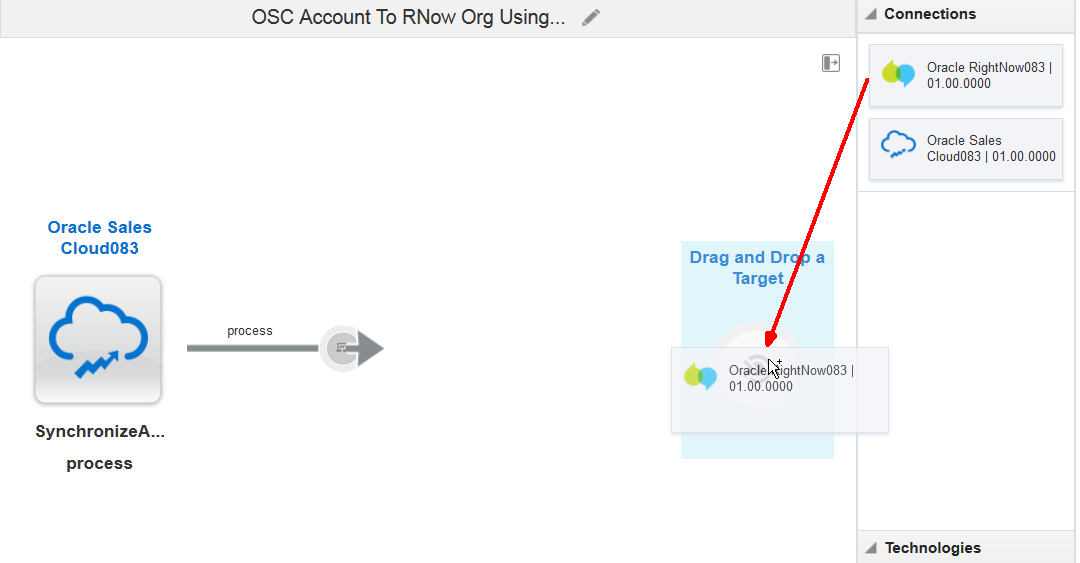
1. Click **Next Step**.
2. In the Response page, select None.



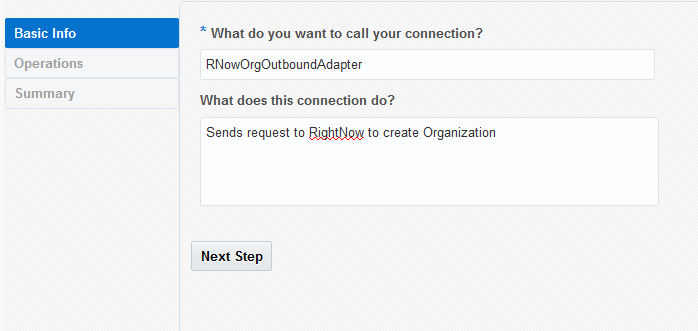
Click **Next Step** and then **Done** on the Summary page.



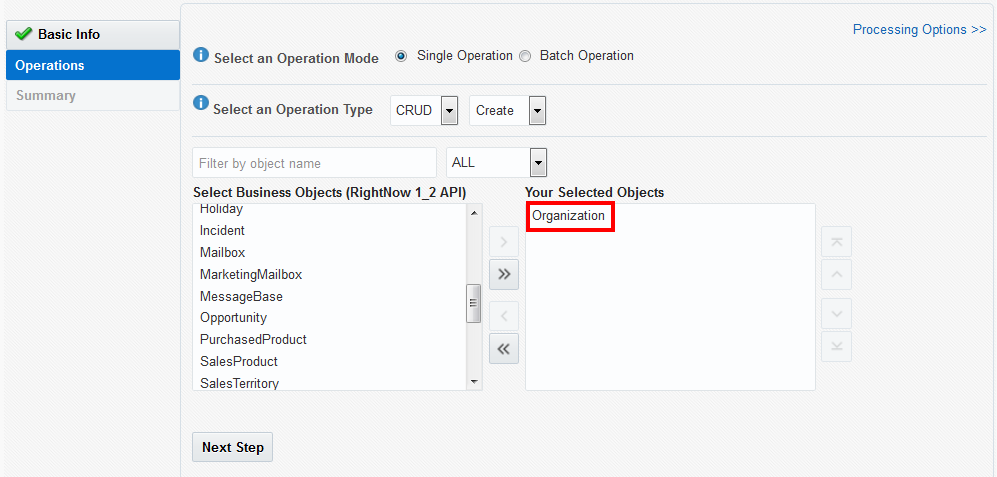
1. Define the target. Drag the **Oracle RightNow<User name>** connection icon over the target area.



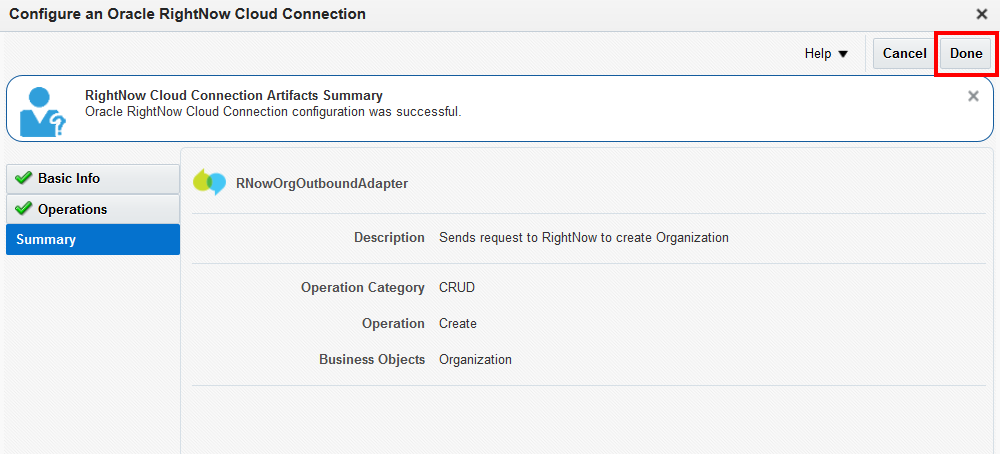
1. Enter the information into the Basic Info page as show below, and then click **Next Step**.



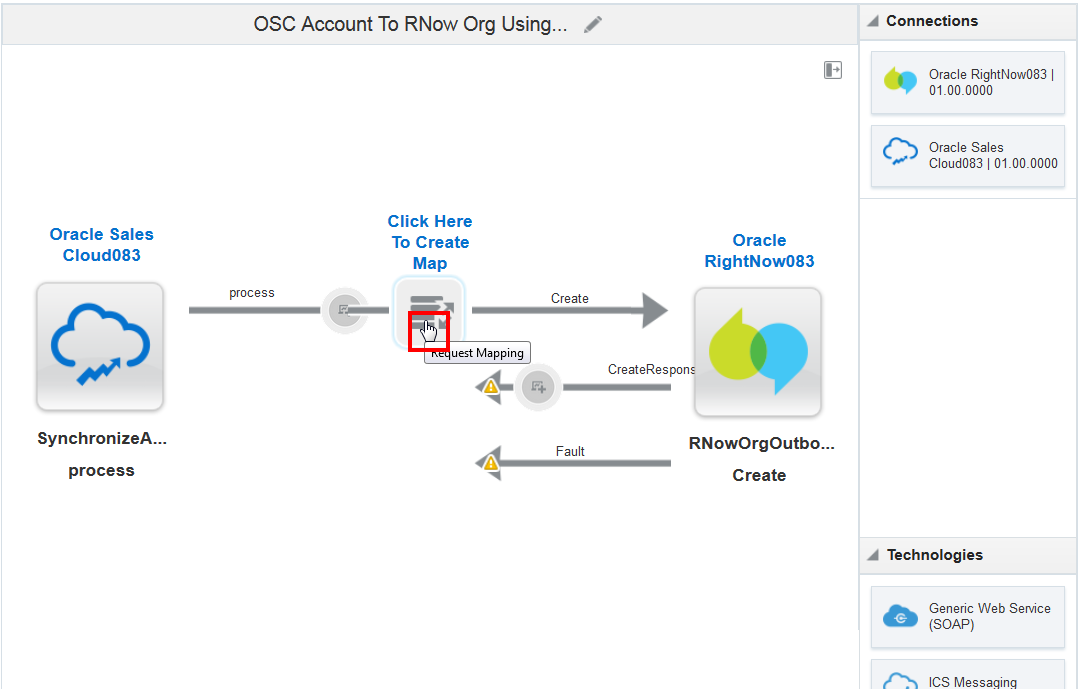
1. In the Operations page, double-click the **Organization** item in the **Select Business Objects** scrolling list**.** The **Organization** item moves to the **Your Selected Objects** list.



1. Click **Next Step**.
2. Click **Done** on the Summary page.

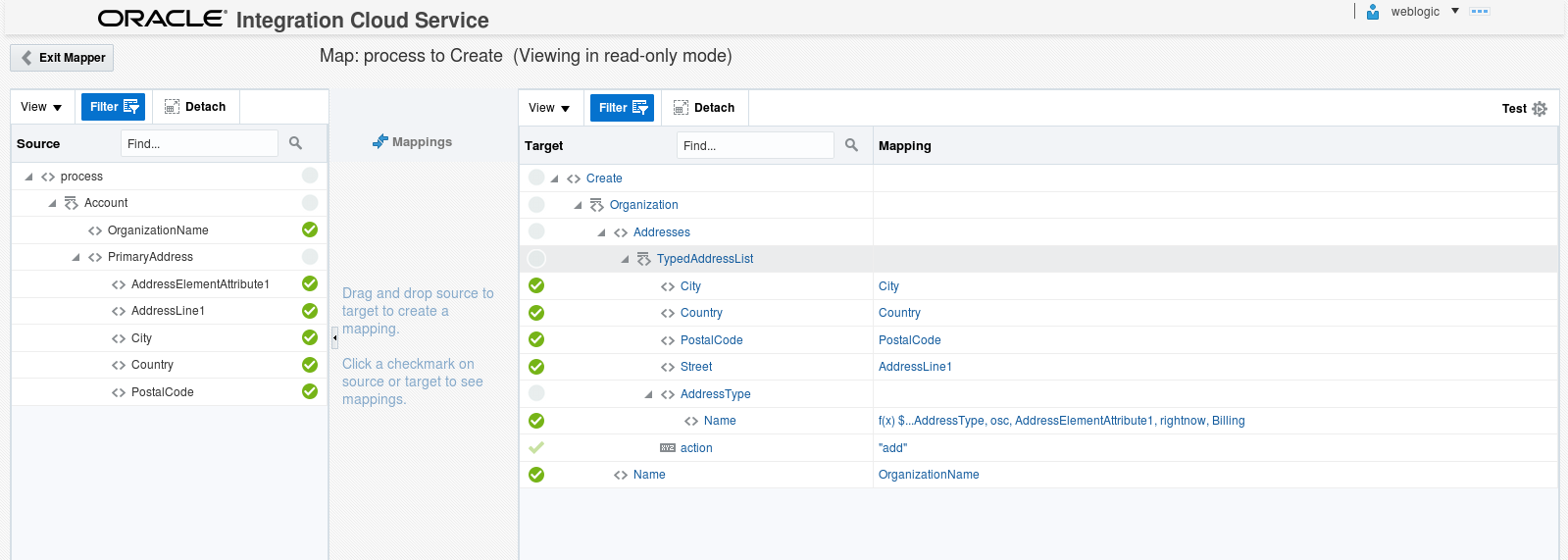


1. Click the **Map** icon to open the mapper.



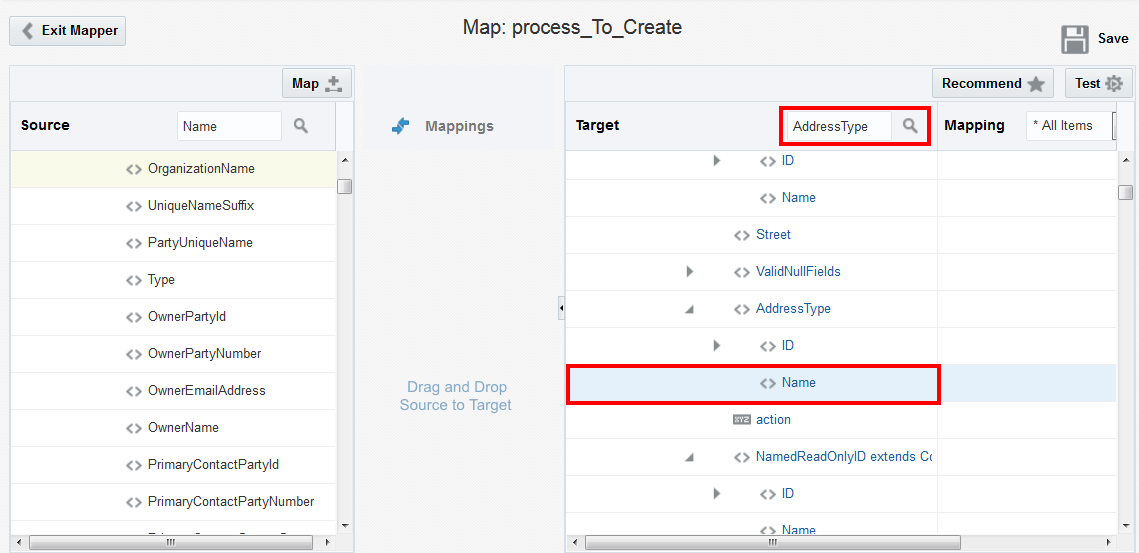
1. Use the mapper to map the following source elements to the corresponding target elements as shown in the table. Drag the source field over the target field, aligning the text of the source field with the text of the target field.

|  |  |
| --- | --- |
| **Source Element** | **Target Element** |
| process > Account > OrganizationName | Create > Organization > Name |
| Process > Account > PrimaryAddress > AddressLine1 | Create > Organization > Addresses > TypedAddressList > Street |
| Process > Account > PrimaryAddress > City | Create > Organization > Addresses > TypedAddressList > City |
| Process > Account > PrimaryAddress > Country | Note u may not be able to map country field directly and shows warming message.    Create > Organization > Addresses > TypedAddressList > Country    Search for “Country” in target (Right Hand side).Click on the “Country” link in the target which will open the mapping builder If you don’t see the” **Drag and drop … area**” click on the Actions -> Insert Child. Now u should see the field added.    Drag and drop “Country” from source to target box “ Drag and drop … area” |
| Process > Account > PrimaryAddress > PostalCode | Create > Organization > Addresses > TypedAddressList > PostalCode |

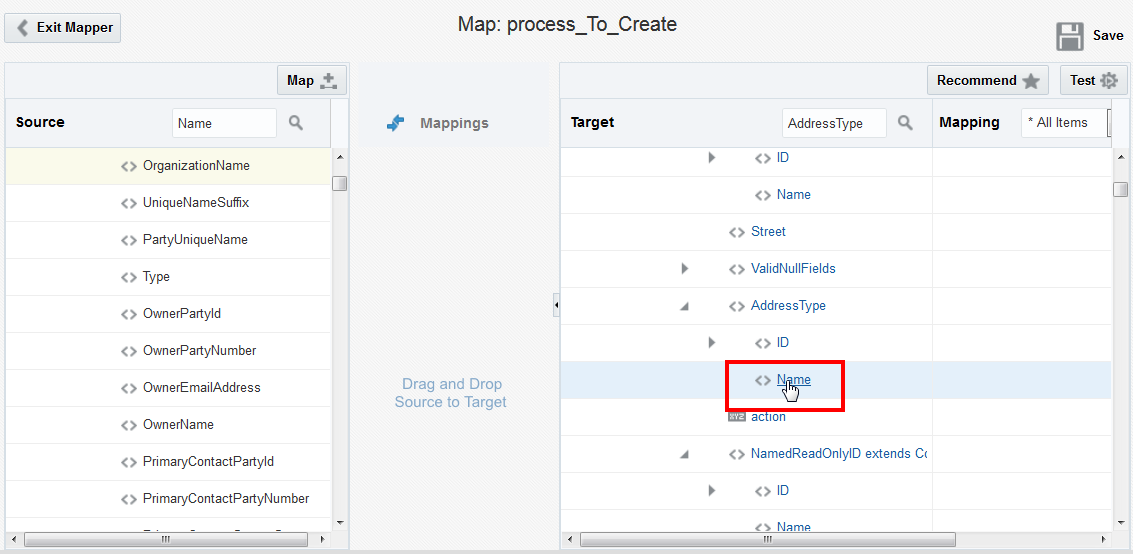
Below screenshot is after all mapping is done. 

1. Add a lookup to an element.

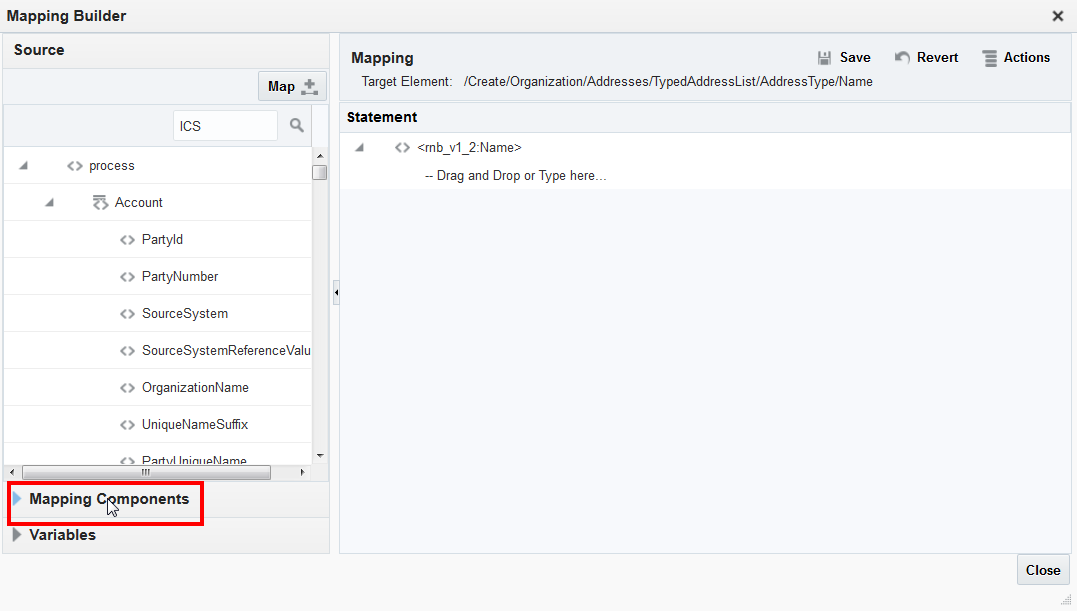
Search for the **AddressType** element in the target list and then select the **Name** element under it as shown below.



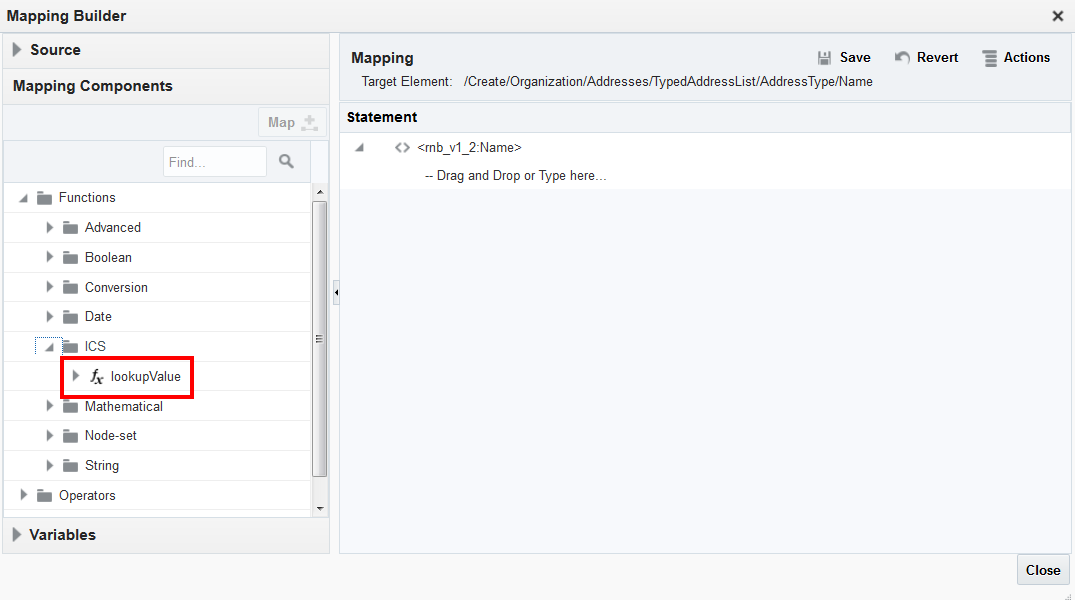
1. Click on the **Name** element text to invoke the Mapping Builder window



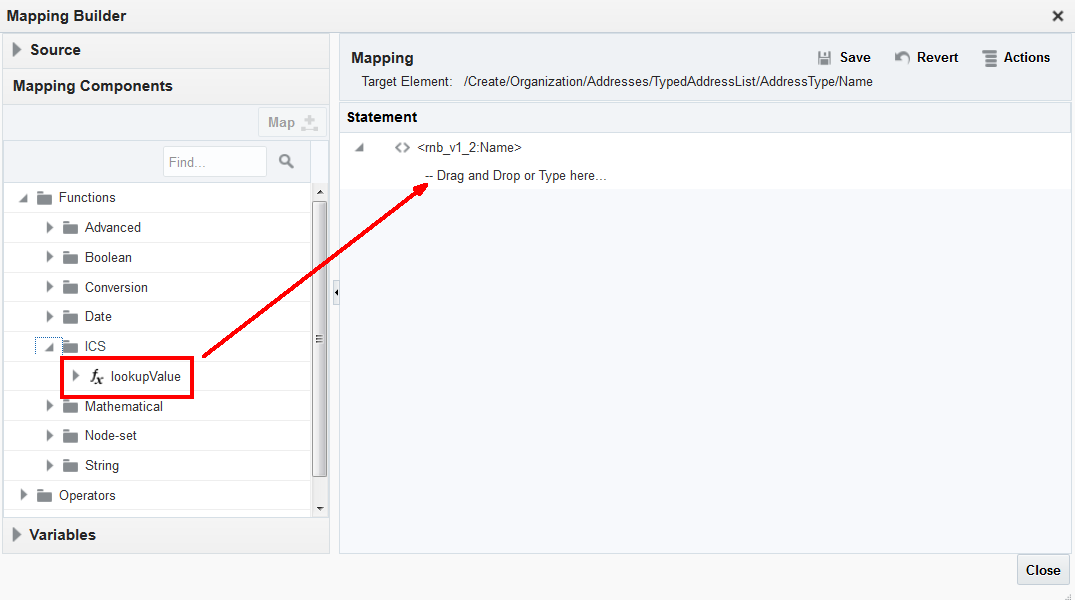
1. Expand the **Mapping Components** pane in the left column.



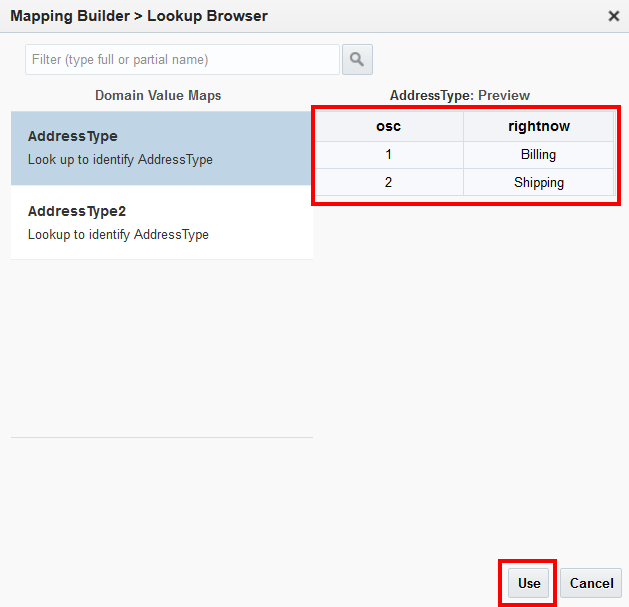
Expand the mapping components to reveal: Mapping Components > Functions > ICS > lookupValue.



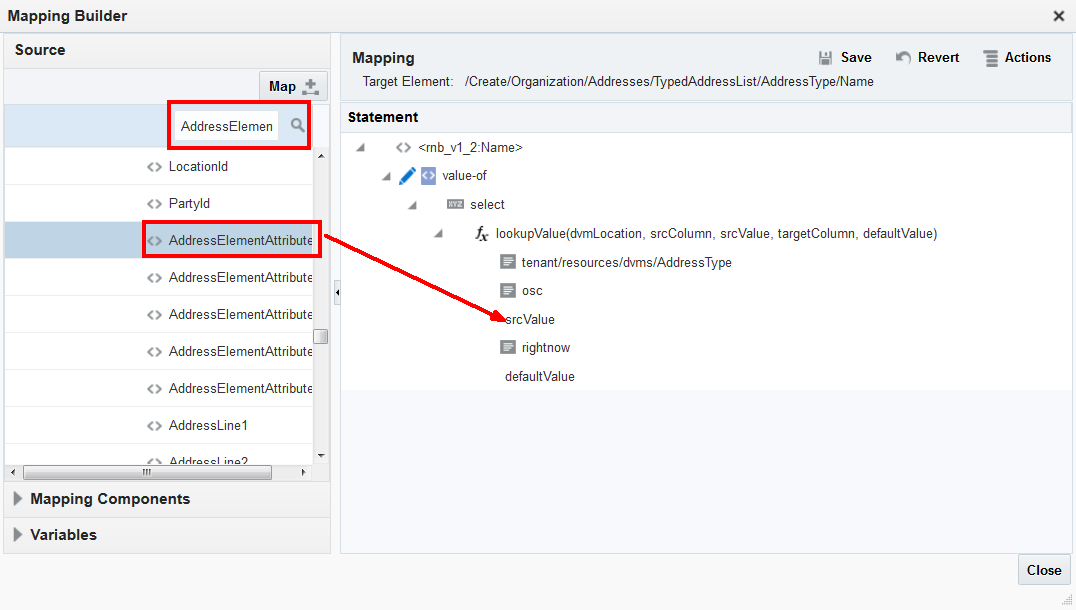
1. Drag-and-drop the lookupValue item over the “Drag and Drop or Type here…” target in the mapping pane.



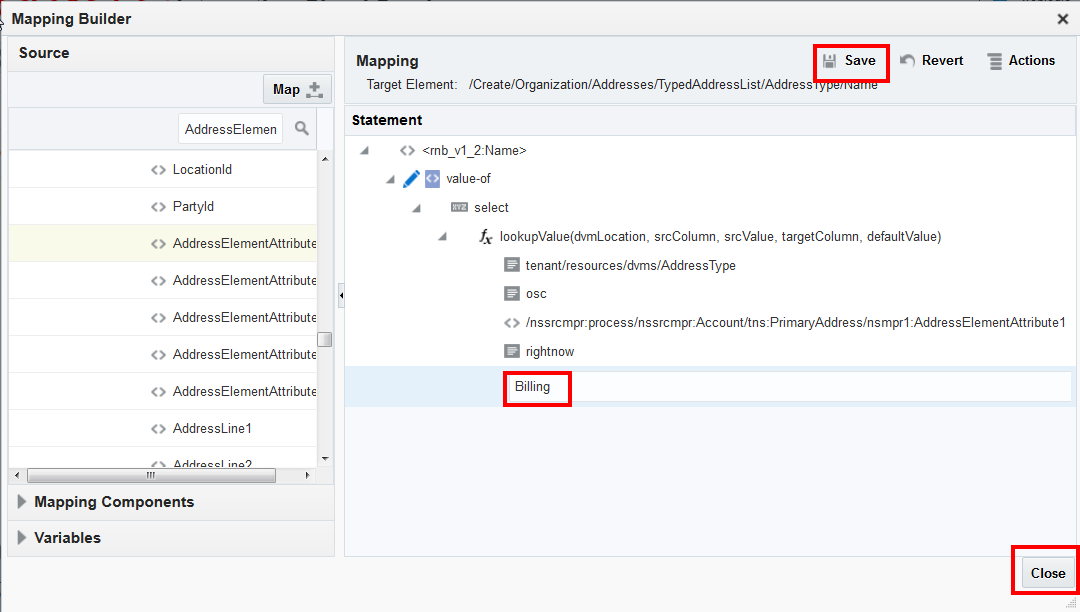
1. The Lookup Browser opens and displays the lookup values you created earlier in the lab. Click the **Use** button.



1. Expand the **Source** pane in the Mapping Builder and search for the **AddressElementAttribute1** element. Drag-and-drop the **AddressElementAttribute1** element on to **srcValue** under **osc**.

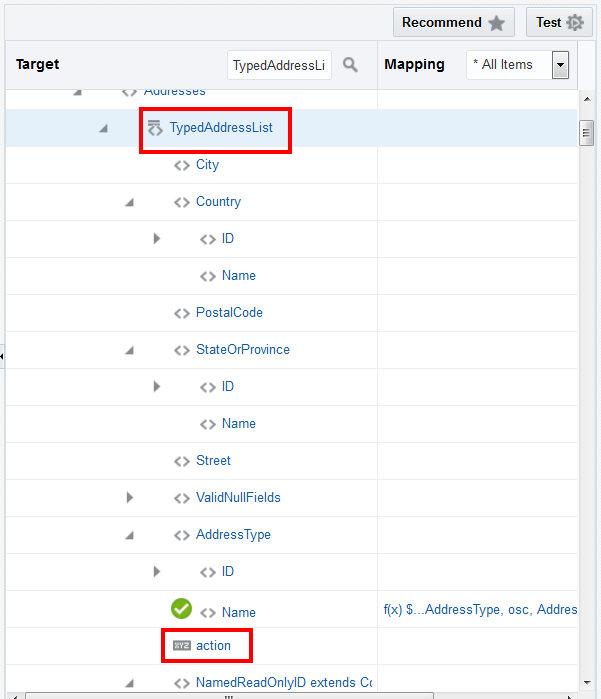


Click on **defaultValue** under the **rightnow** entry and enter “Billing” as the default value.

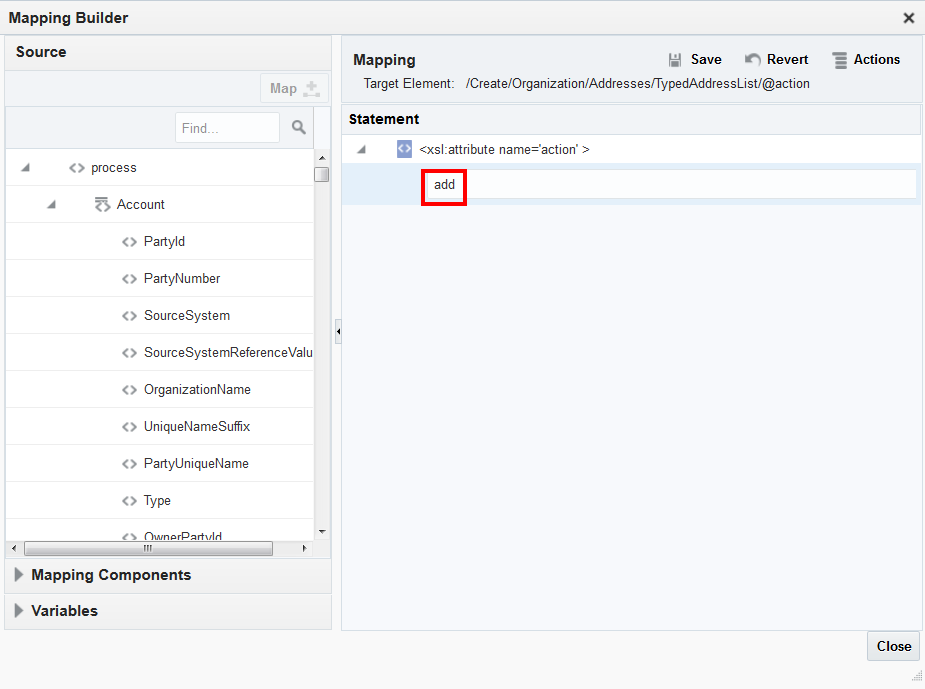


1. Click **Save** and **Close**.
2. In the Target list, define the Create > Organization > Addresses > TypedAddressList > action attribute.

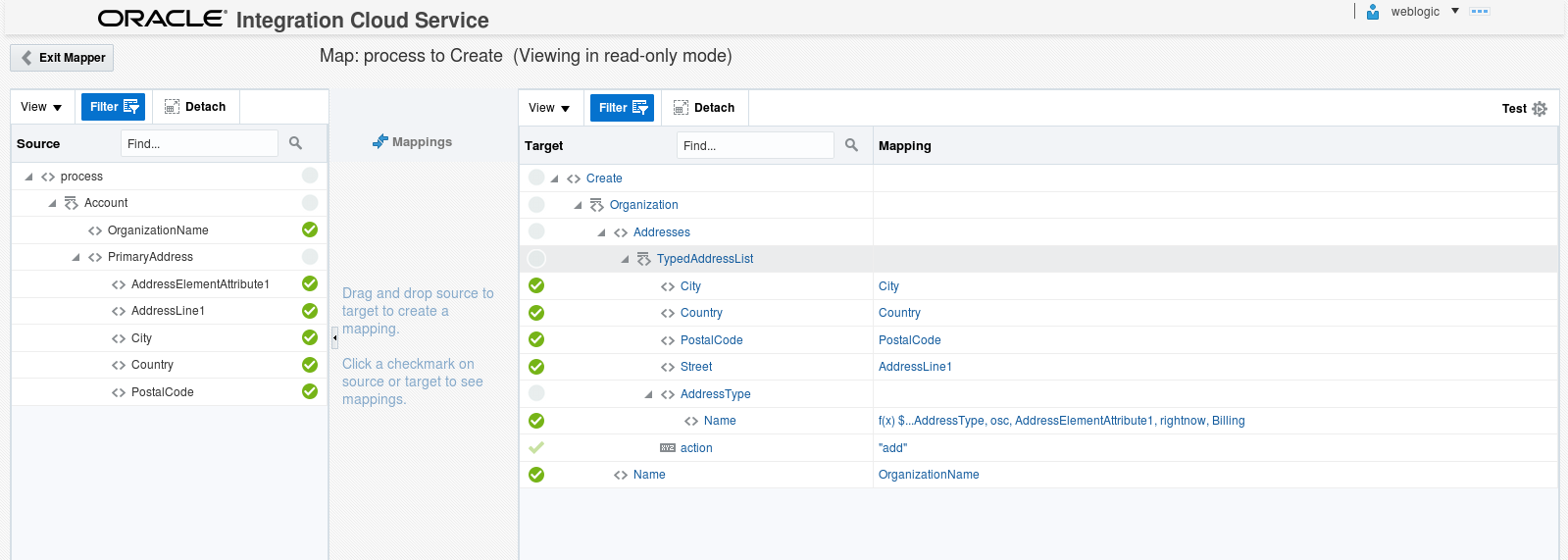
Use the search feature to find the **TypedAddressList** element in the target list. Scroll down the list till you see the **action** attribute.



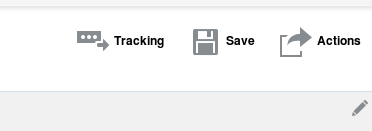
1. Click on the **action** attribute (on the text, not the icon).
2. In the Mapping Builder window, click on “- Drag and Drop or Type here…” and then type “add” save and the close.

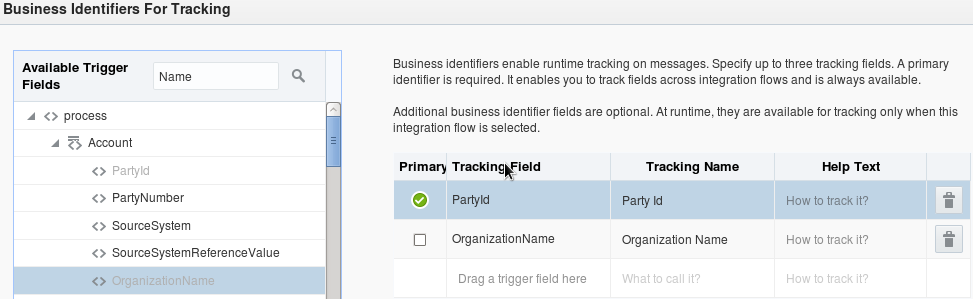


You can check the data which you have mapped .Click on the filter ->Filter based on whether fields are mapped or not. -> Mapped. You mapping should look like this.



1. Click **Save** and **Close**.
2. In the mapper window, click **Save** and then click on **Exit Mapper**.
3. In the integration window, click **Save** and Exit.
4. Click on **tracking** link and drag and drop any field (partyid/name) from the payload on to the empty field and save. Now you shall see the integration is 100% completed. Then click on **Exit Canvas**.

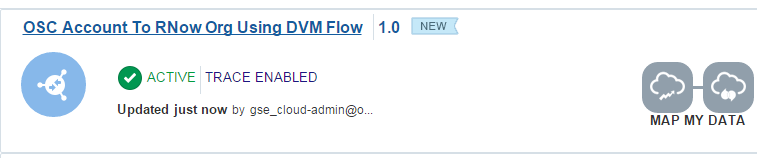
Select **Tracking** from the your integration page  




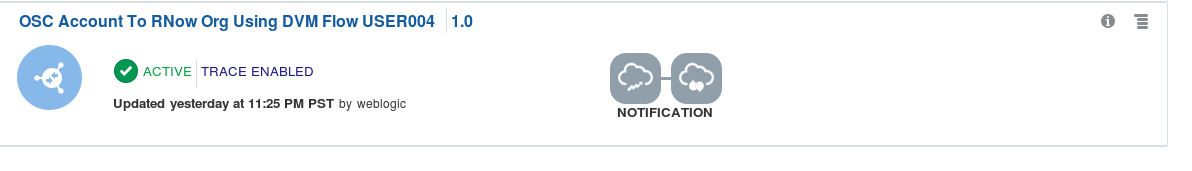
1. Note that the integration is ready to activate.

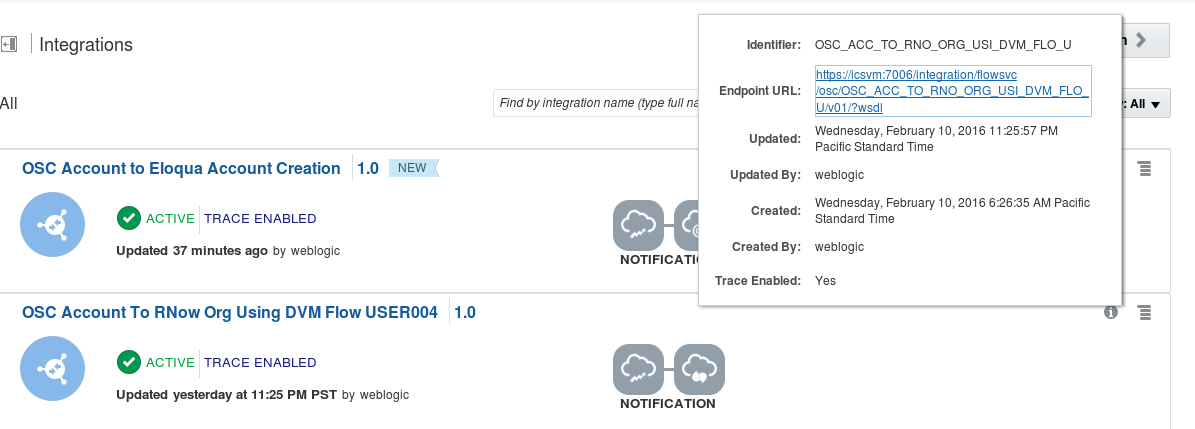


1. Click the **Activate** button to activate the integration.



1. Note that integration status is displayed as active. Click on the information icon to see the endpoint URL.



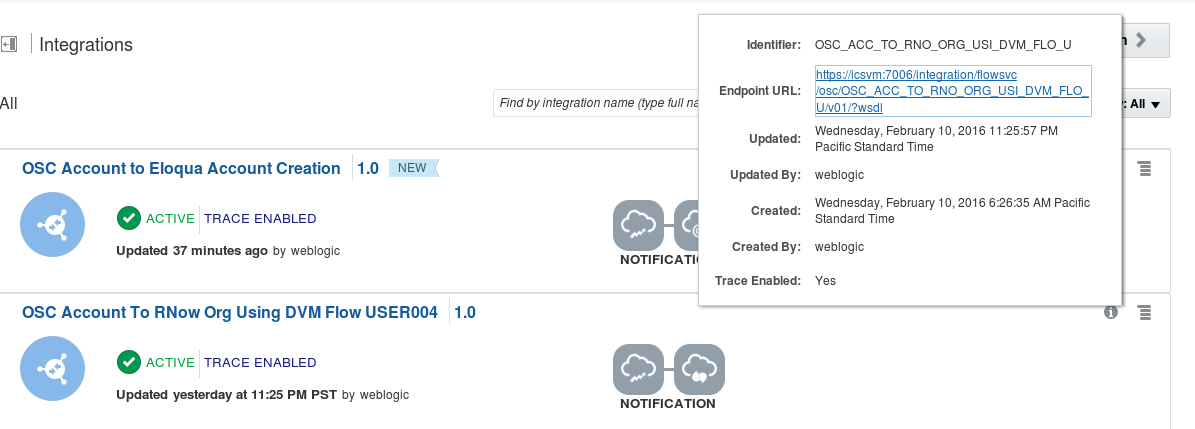


### Test Using SOAP UI

We will test our integration using SOAP UI.

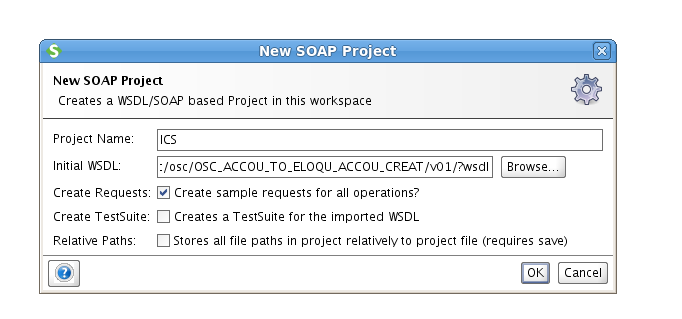
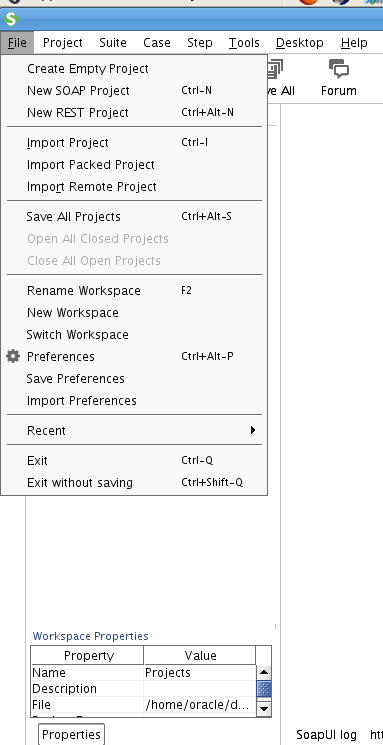
You need the endpoint URL wsdl of the OSC\_ACCO\_T0\_RNOW\_ORG\_Using\_DVM\_FLOW integration for testing.

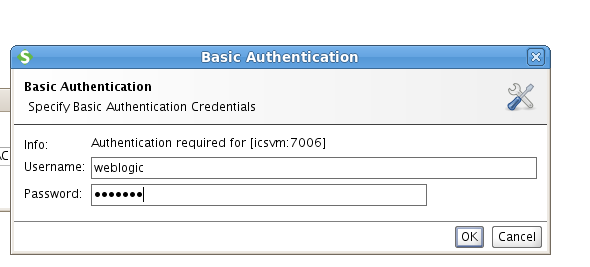
1. From the list of integrations in the integration page locate the **OCS\_ACCO\_T0\_RNOW\_ORG\_Using\_DVM\_FLOW** integration that you created earlier.
2. Click the information icon to obtain the endpoint URL.

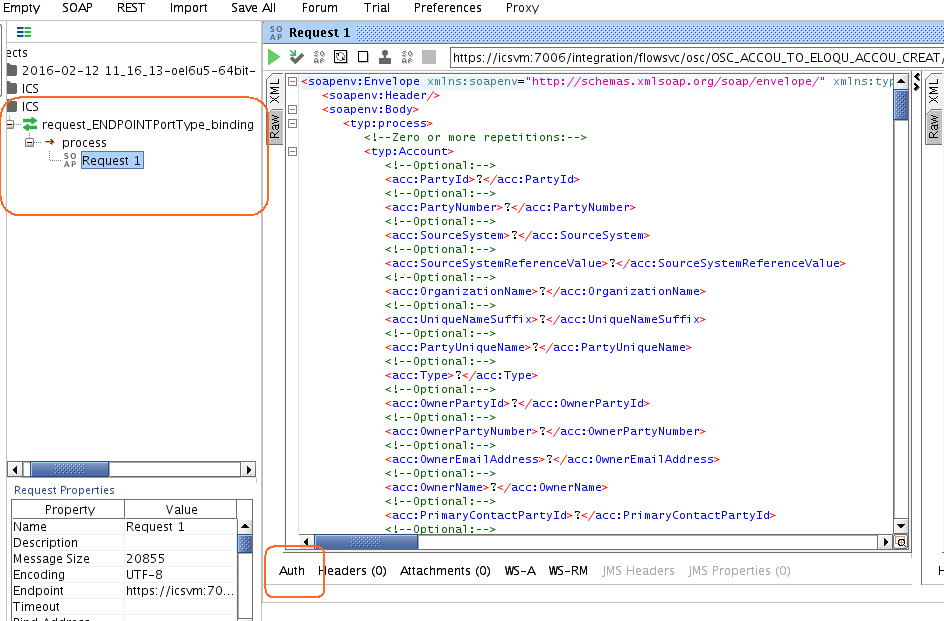


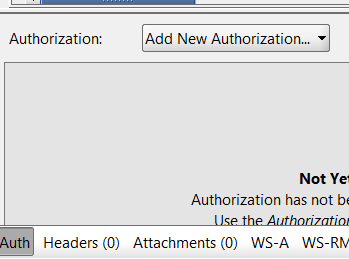
1. Open “**SoapUI 5.2.1** “given on the VM desktop. The SOAP UI start page shows “**The page could not be loaded**

” . Close the page. Click on the “File” . Select “New SOAP Project”. Enter project Name and paste the endpoint wsdl in “ Initial WSDL” which you have copied in above step.While Loading the wsdl it may ask for authentication. Please enter **weblogic/welcome1**

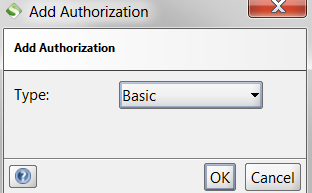
1. 



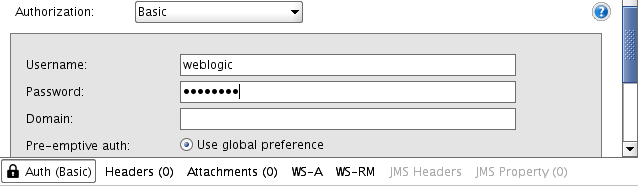
1. After creating a SOAPUI project using the above wsdl , add basic authentication setting using ics username and password (weblogic/welcome1) .Click on Auth tab in the SOAP UI
   1. 



1. Select Basic Auth and click ok



1. Enter the following details.



1. Double click on the “Request” found on the left hand side. Remove the sample request .Copy paste the payload given below Payload: Sample 1: Change the Organization name in the payload a unique. Replace the name with your username+Organization

<soapenv:Envelope xmlns:acc="http://xmlns.oracle.com/apps/crmCommon/salesParties/accountService/" xmlns:com="http://xmlns.oracle.com/apps/crmCommon/salesParties/commonService/" xmlns:not="http://xmlns.oracle.com/apps/crmCommon/notes/noteService" xmlns:not1="http://xmlns.oracle.com/apps/crmCommon/notes/flex/noteDff/" xmlns:org="http://xmlns.oracle.com/apps/cdm/foundation/parties/organizationService/" xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/" xmlns:typ="http://xmlns.oracle.com/apps/crmCommon/content/outboundMessage/types/">

<soapenv:Header>

</soapenv:Header>

<soapenv:Body>

<typ:process>

<!--Zero or more repetitions:-->

<typ:Account>

<acc:OrganizationName>My Organization</acc:OrganizationName>

<acc:PrimaryAddress>

<com:AddressElementAttribute1>1</com:AddressElementAttribute1>

<com:AddressLine1>12320 Oracle Boulevard</com:AddressLine1>

<com:City>Colorado Springs</com:City>

<com:Country>USA</com:Country>

<com:PostalCode>80921</com:PostalCode>

<com:State>CO</com:State>

</acc:PrimaryAddress>

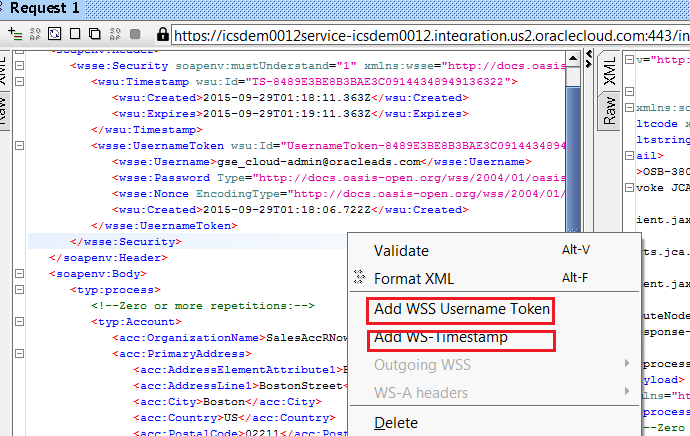
</typ:Account>

</typ:process>

</soapenv:Body>

</soapenv:Envelope>

1. After entering the payload into the request window of SOAPUI, please add the WSS username token and WSS timestamp by right mouse click and select the following values and run the test



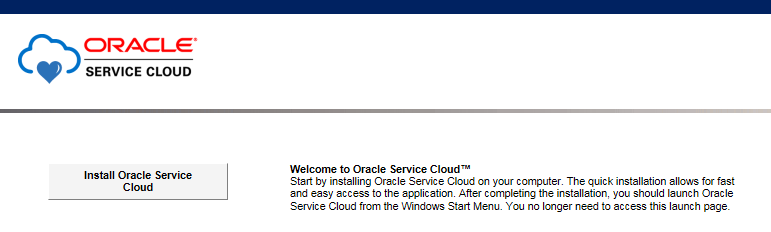
1. Click on run button. Note that the time stamp gets expired and should be re-generated from within SOAP UI as given above.
2. You can go to Monitoring tab and validate the status of the instance for this integration or login to the RightNow to check the organization has been created.
3. Log into RightNow application and search for your Organization by name. Launch Service cloud using the following link. Please install the right now client as shown in the launch window if you don’t have client installed.

**Note**: if multiple people are using to login to RNow at the same time, it may lock the account since we are using only one right now account for all the attendees. Check with your supervisor if your right now account is locked.

### Link to install RightNow

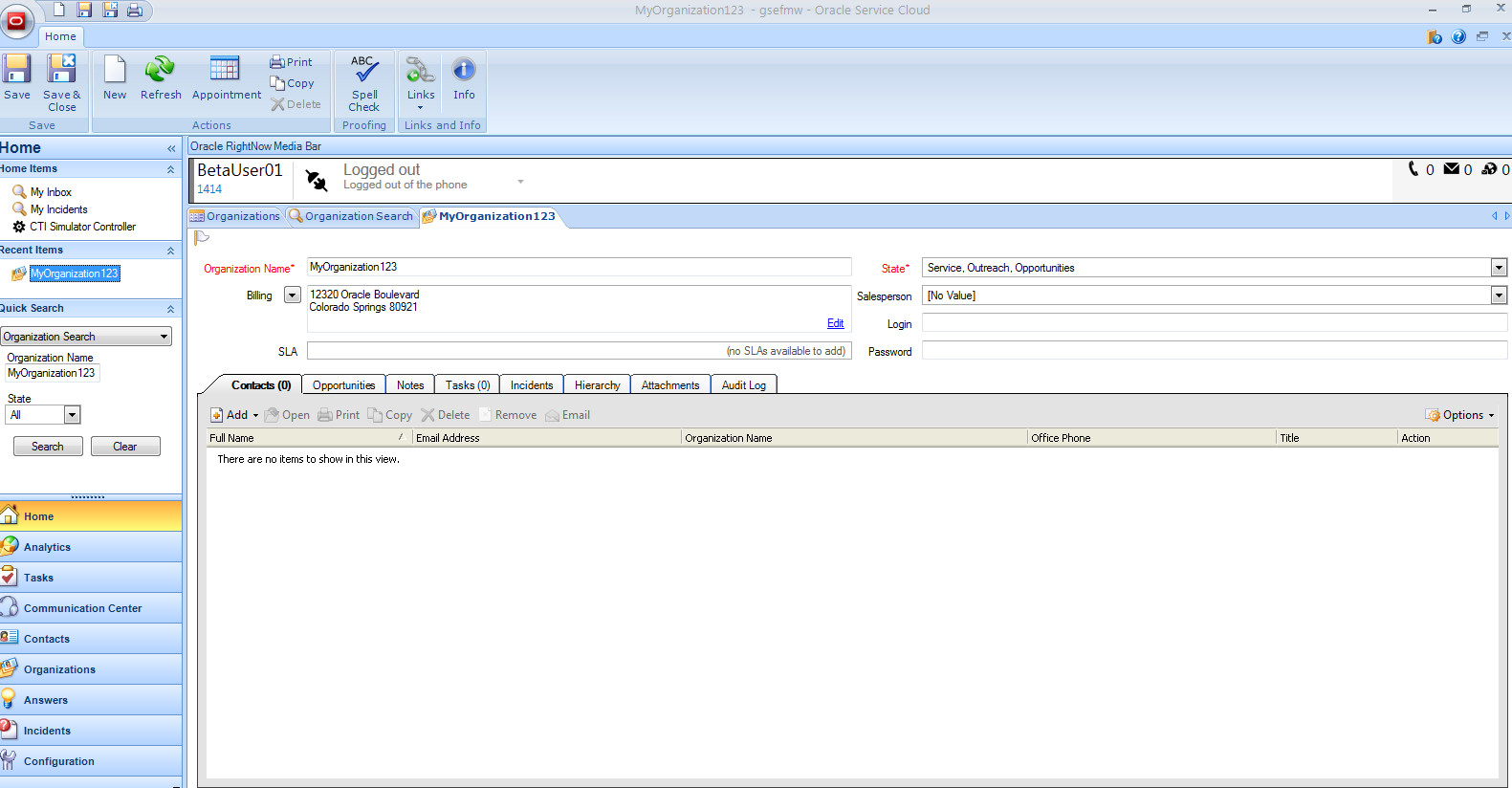
<http://gsefmwr11.rightnowdemo.com/cgi-bin/gsefmwr11.cfg/php/admin/launch.php>

**Install client**



**Search for Organization:**

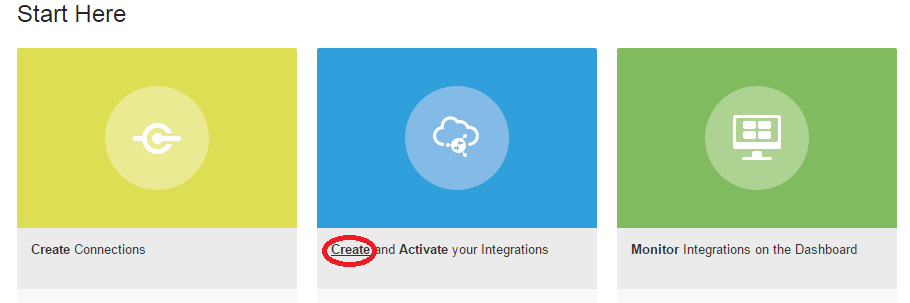
Once you login to Right Now using the username and password given above (**BetaUser01/Welcome1**), you can search for the organization created as shown below.

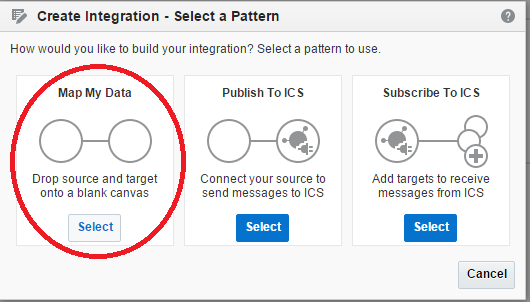


### Integration of OSC Account to Eloqua Account

In this lab, you will develop, activate, and test integration between Sales Cloud and Marketing Cloud (Eloqua).

1. From the Home page Click **Create** under Integrations icon.



1. On “Create Integration – Select a Pattern” dialog click Select under **Map My Data**
2. Provide the following information:

|  |  |
| --- | --- |
| **Field** | **Enter** |
| Name | OSC Account to Eloqua Account + username |
| Identifier | Nothing to enter. The value is automatically generated from the integration name:OSC\_ACCOUN\_PUBLISHER\_Username |
| Version | Nothing to enter.  Use the default value of 01.00.0000. |
| Package Name | username |

1. Click **Create**.

### Define the Source Application

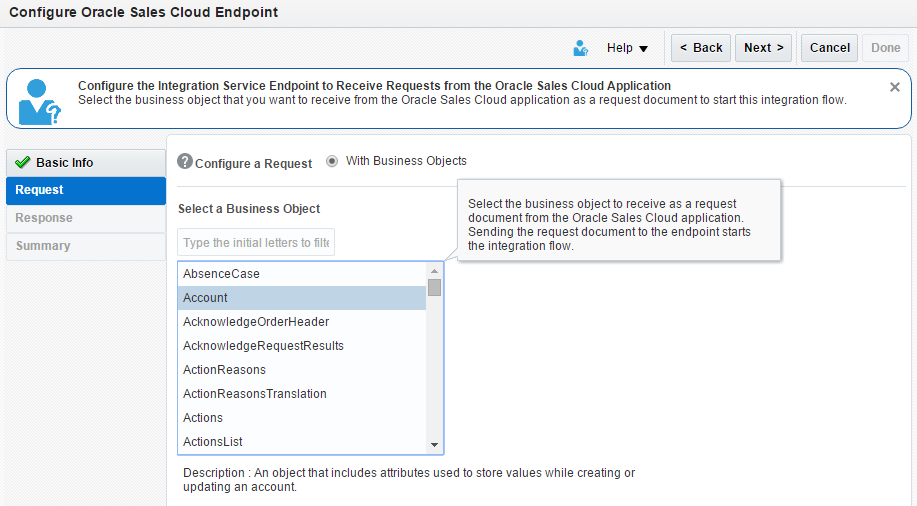
1. Drag the **OracleSalesCloud** connection from the **Connections** palette to the **Source** area.   
   
2. Provide the following information on the Basic Info page, and click **Next Step**:

|  |  |
| --- | --- |
| **Field** | **Enter** |
| What do you want to call your connection? | New\_Sales\_Cloud\_Account\_<UserName> |
| Description | Receive New Account from OSC |

1. Provide the following information on the Request page, and click **Next Step:**

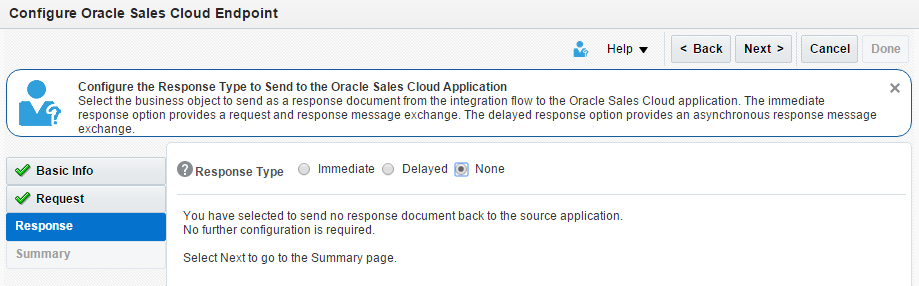
|  |  |
| --- | --- |
| **Field** | **Enter** |
| Configure a Request | With business objects |
| Select Business Object | Account |

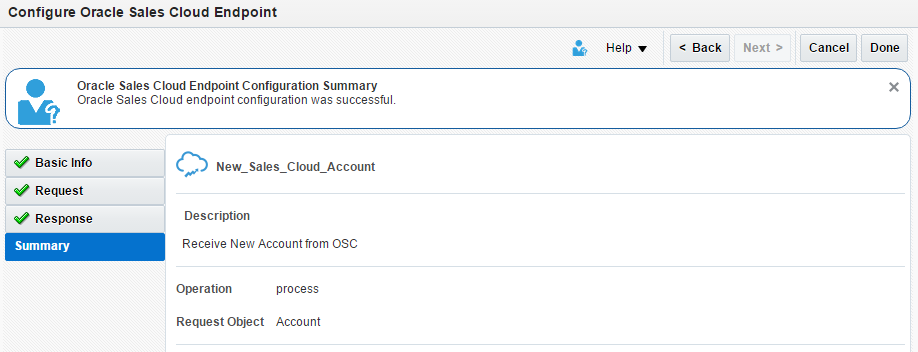
The page looks as follows:



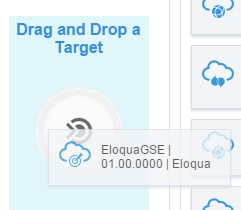
1. Select Response Type **None** and Business Object **Account** on the response page and click **Next**

The page looks as follows:



1. Review your selections on the Summary page, and click **Done**.  
   

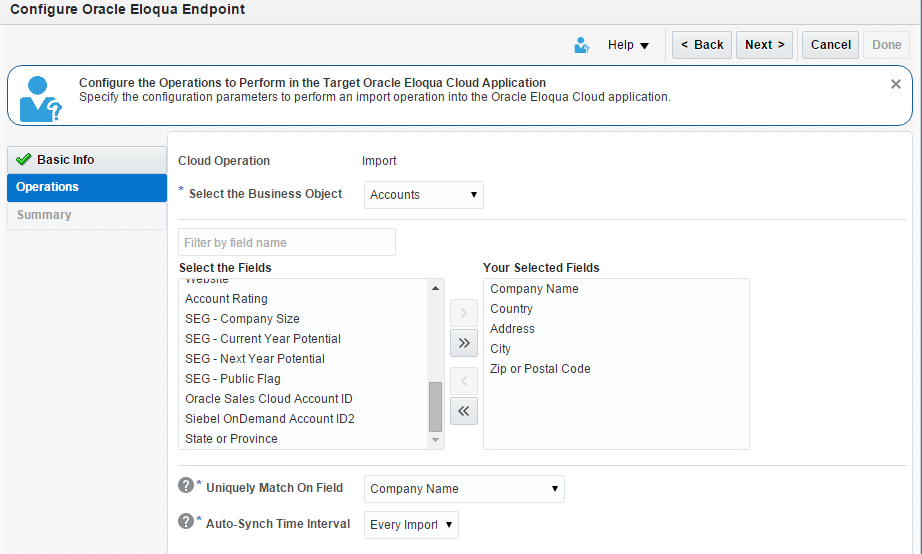
### Define the Target Application

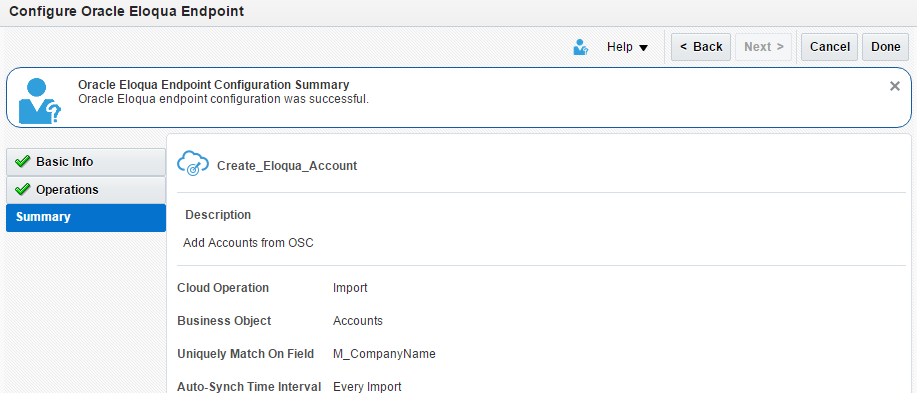
1. Drag the **Oracle** **Eloqua** connection from the **Connections** palette to the **Target** area. You created this connection in the earlier lab.  
   
2. Provide the following information on the Basic Info page, and click **Next**:

| **Field** | **Enter** |
| --- | --- |
| What do you want to call your connection? | Create\_Eloqua\_Account |
| Description | Add Accounts from OSC |

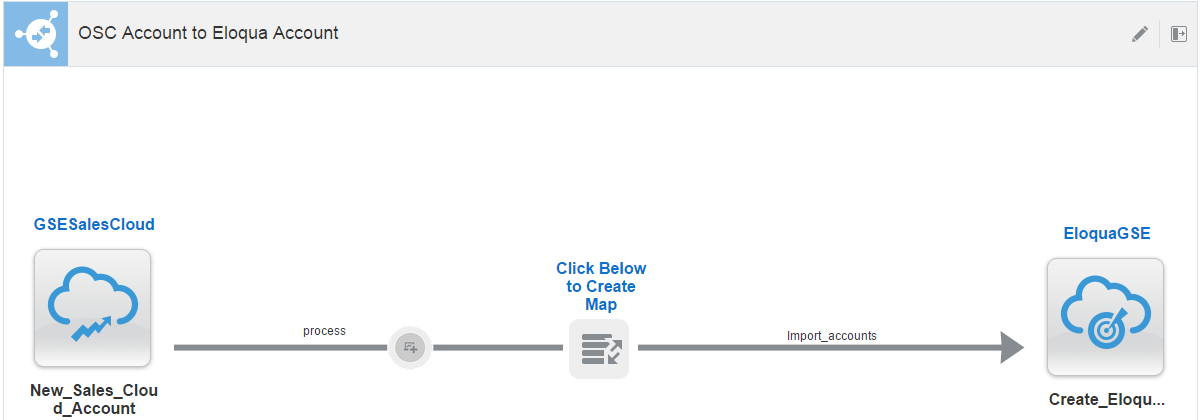
1. Provide the following information on the Operations page, and click **Next**:

|  |  |
| --- | --- |
| **Field** | **Enter** |
| Select the Business Object | Accounts |
| Select the Fields | Company Name Address City Zip or Postal Code Country |
| Uniquely Match On Field | Company Name |
| Auto-Synch Time Interval | Every Import |

The page looks as follows:

1. Review your selections on the Summary page, and click **Done**.  
   

The integration looks as follows:

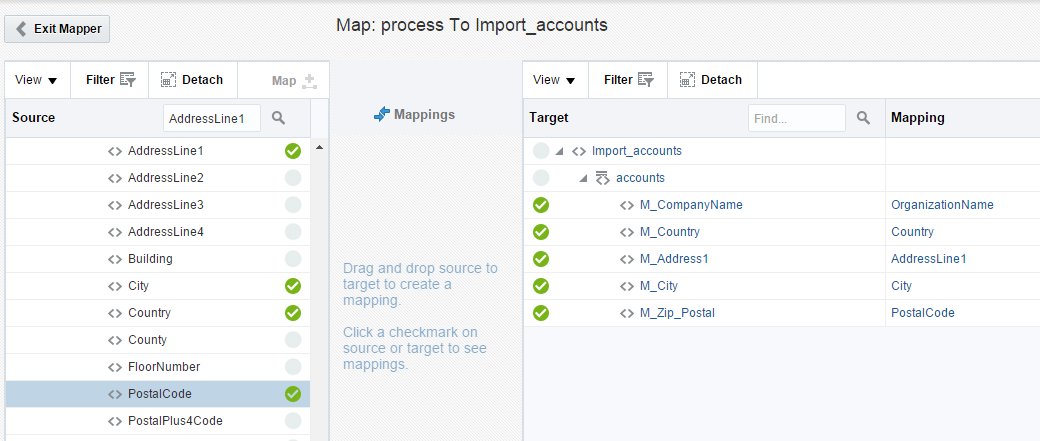


### Map Request

You are now going to map your source elements to your target elements.

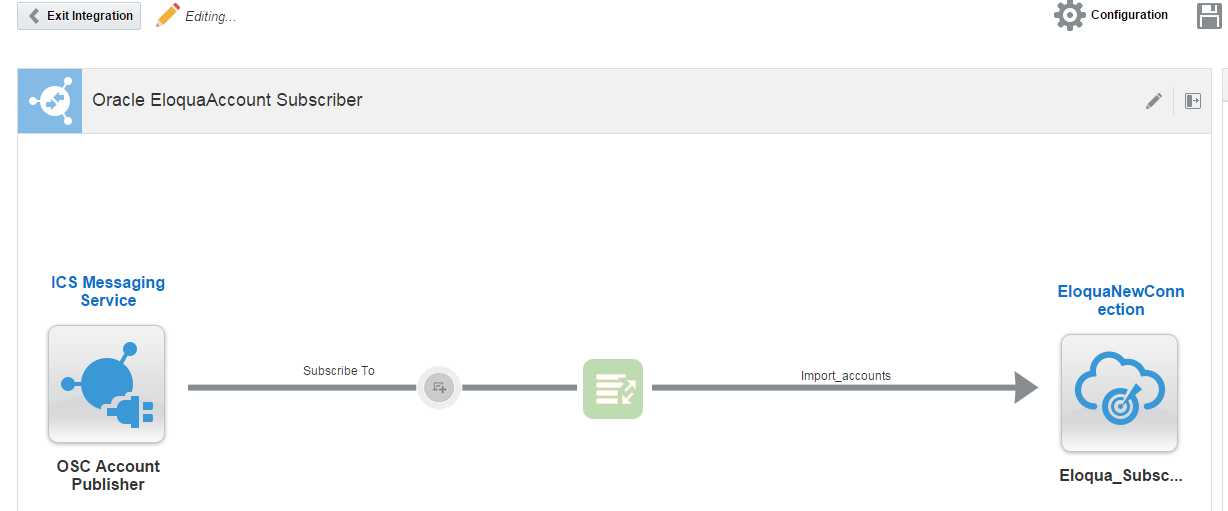
1. Click the **Request Mapping** icon to invoke the mapper. 
2. Map the following source fields to the corresponding target fields. Drag the source field over the target field, aligning the text of the source field with the text of the target field.

|  |  |
| --- | --- |
| **Source Field** | **Target Field** |
| Process > Account > OrganizationName | Import\_accounts > accounts > M\_CompanyName |
| Process > Account > PrimaryAddress > AddressLine1 **hint:** Use find to locate AddressElementAttribute1 | Import\_accounts > accounts >M\_ Address1 |
| Process > Account > PrimaryAddress > City | Import\_accounts > accounts > M\_City |
| Process > Account > PrimaryAddress > Country | Import\_accounts > accounts > M\_Country |
| Process > Account > PrimaryAddress > PostalCode | Import\_accounts > accounts > M\_Zip\_Postal |



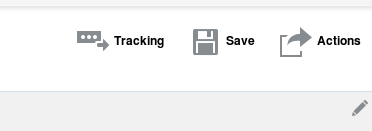
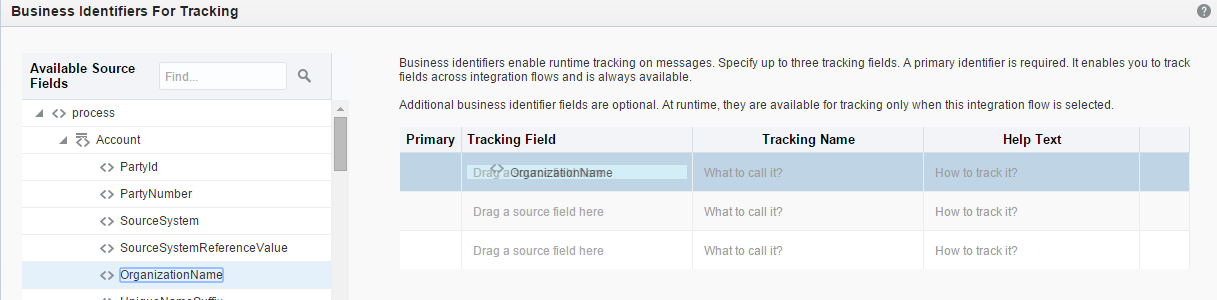
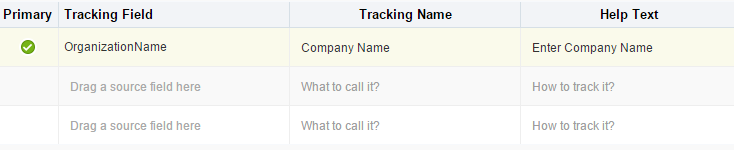
1. Click **Save**, then click **Exit Mapper**.

The integration looks as follows:

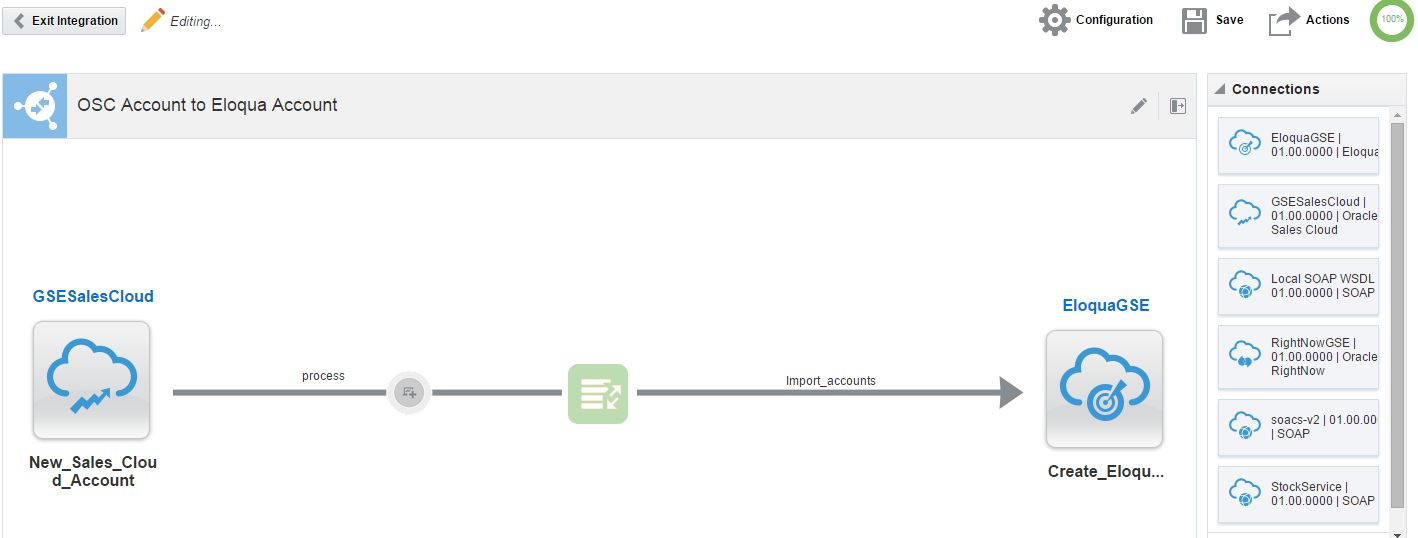
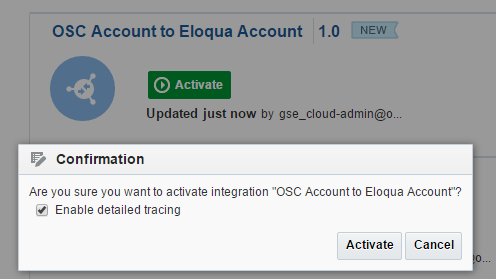
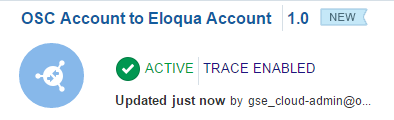


### Add Tracking

We will now add a tracking field to allow us to find specific instances based on business data.

1. Select **Tracking** from the your integration page  
   
2. Drag and drop **OrganizationName** onto the Tracking Field
3. Add **Tracking Name**: **Company Name**
4. Add **Help Text** : **Enter Company Name**
5. Click **Done**

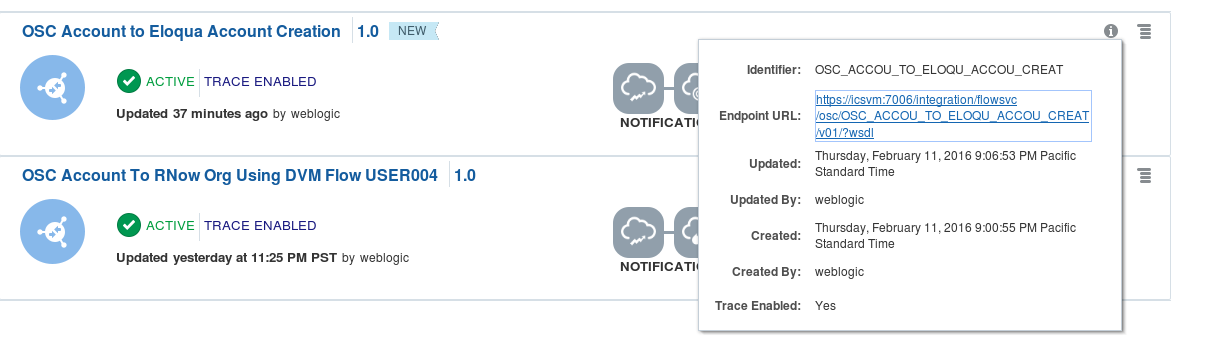
### Review & Activate Integration

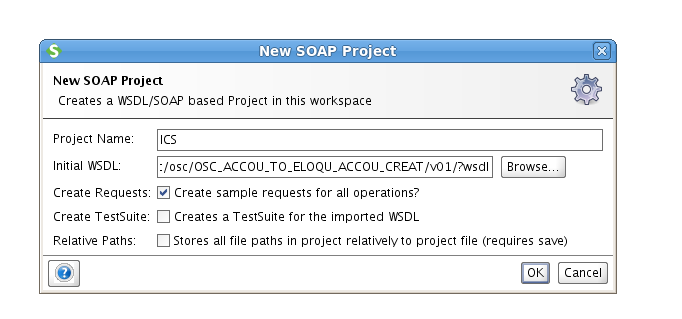
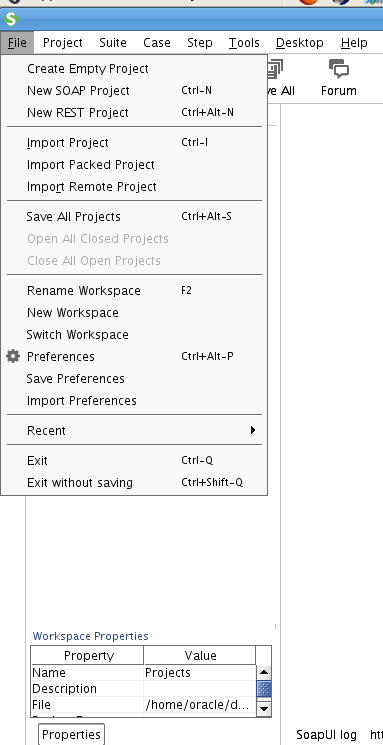
1. Review Integration, it should look like this, note the 100% in the top right hand corner.  
   
2. Click **Save**, then click **Exit** **Integration**.
3. Click **Activate** and select “Enable detailed tracing”  
   
4. Click **Activate** and verify the status is now **Activated**.  
   

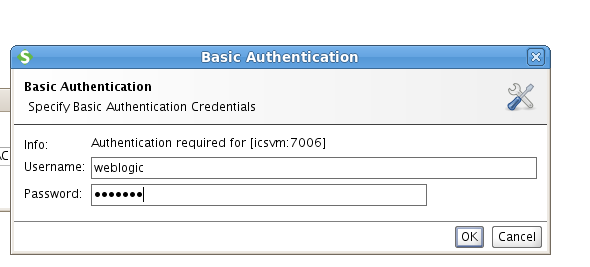
### Test Using SOAP UI

We will test our integration using SOAP UI.

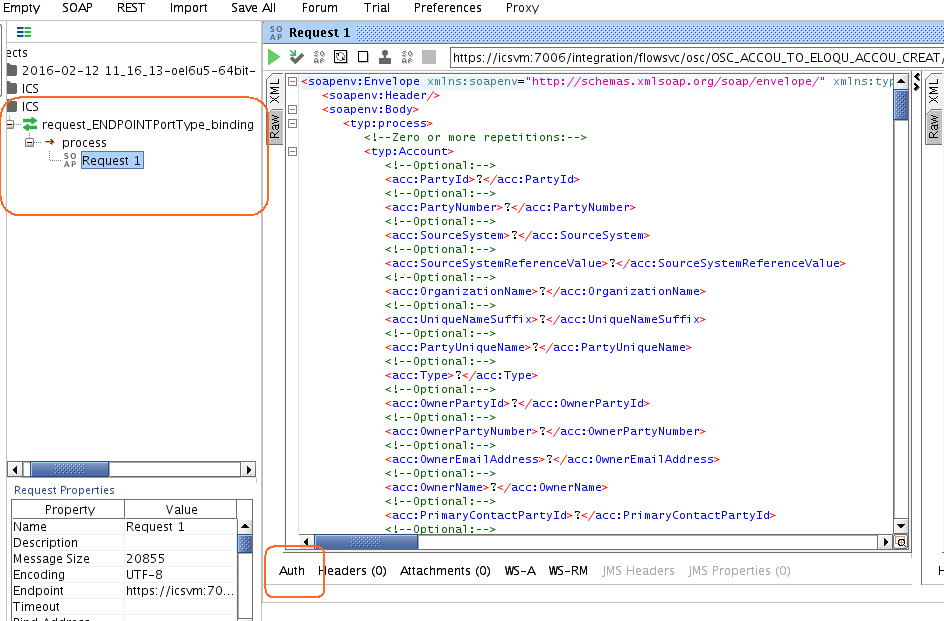
You need the endpoint WSDL URL of the **OSC Account to Eloqua Account** integration for testing.

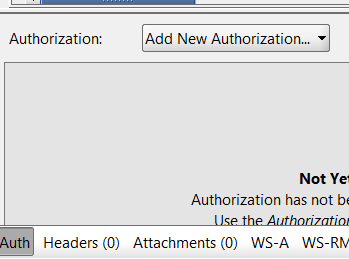
1. From the list of integrations, locate the **OSC Account to Eloqua Account** integration that you created earlier.
2. Click the information icon to obtain the endpoint URL. 
3. The SOAP UI start page shows “**The page could not be loaded**”. Close the page.
4. Click on the “File” . Select “New SOAP Project”. Enter project Name and paste the endpoint wsdl in “ Initial WSDl” which you have copied in above step.While Loading the wsdl it may ask for authentication. Please enter weblogic/welcome1



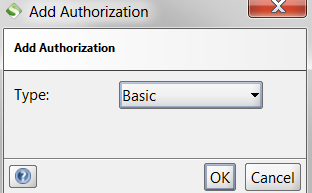


1. After creating a SOAPUI project using the above wsdl , add basic authentication setting using ics username and password (weblogic/welcome1) .Click on Auth tab in the SOAP UI

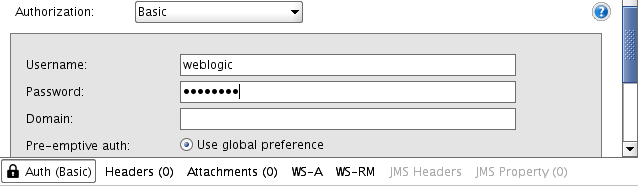




1. Select Basic Auth and click ok



Enter the following details.



1. Test the service after entering the following sample payload value in the payload request:

<soapenv:Envelope xmlns:acc="http://xmlns.oracle.com/apps/crmCommon/salesParties/accountService/" xmlns:com="http://xmlns.oracle.com/apps/crmCommon/salesParties/commonService/" xmlns:not="http://xmlns.oracle.com/apps/crmCommon/notes/noteService" xmlns:not1="http://xmlns.oracle.com/apps/crmCommon/notes/flex/noteDff/" xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/" xmlns:typ="http://xmlns.oracle.com/apps/crmCommon/content/outboundMessage/types/">

<soapenv:Header>

</soapenv:Header>

<soapenv:Body>

<typ:process>

<typ:Account>

<acc:OrganizationName>Antony Organization 1</acc:OrganizationName>

<acc:PrimaryAddress>

<com:AddressLine1>12320 Oracle Boulevard</com:AddressLine1>

<com:City>Colorado Springs</com:City>

<com:Country>USA</com:Country>

<com:PostalCode>80921</com:PostalCode>

</acc:PrimaryAddress>

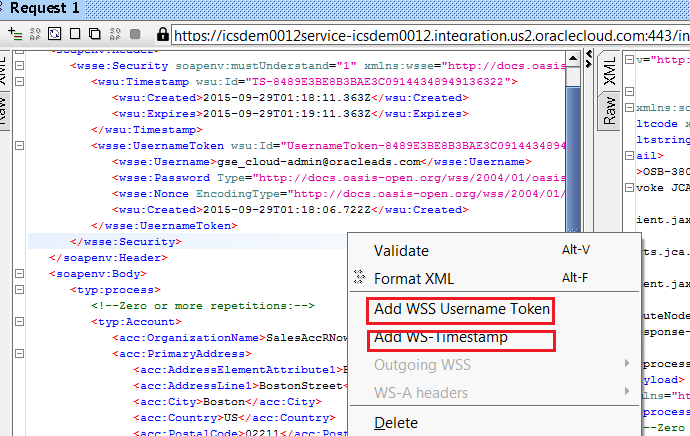
</typ:Account>

</typ:process>

</soapenv:Body>

</soapenv:Envelope>

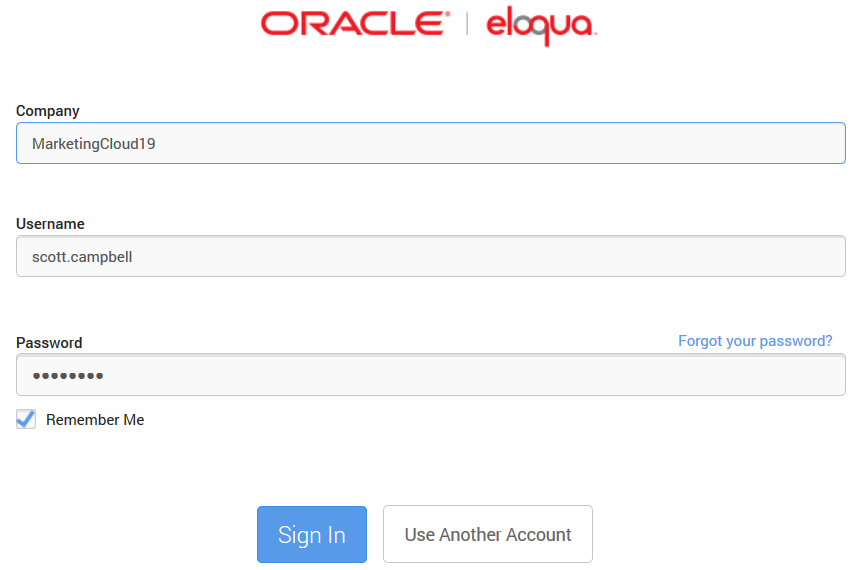
1. After entering the payload into the request window of SOAPUI, please add the WSS username token and WSS timestamp by right mouse click and select the following values and run the test



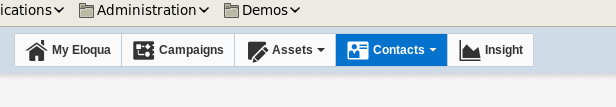
1. Test using the SOAPUI with the following payload. Note that the time stamp gets expird and you should be re-generated it.
2. Access the Oracle Eloqua Console and verify the account has been created.

https://login.eloqua.com/

Log in with a company name of **MarketingCloud19**, user name of **scott.campbell**, and password retrival link<http://unit24601.oracleads.com:7778/cgi-bin/ics/OEloqPasswordRetrieve>



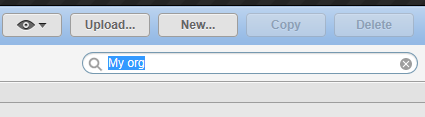
1. Select **Contacts**.
2. Select **Accounts**.

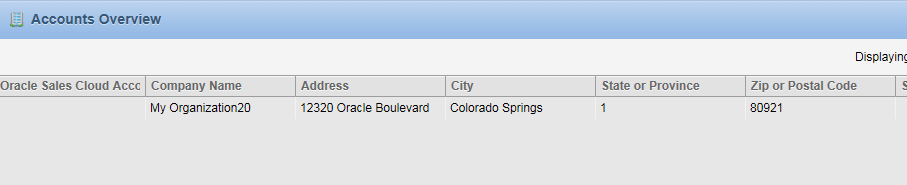


1. In the **Quick Search** field, enter the account for which to search.

Information about the account is displayed.

Search for Organization name and results will show up.



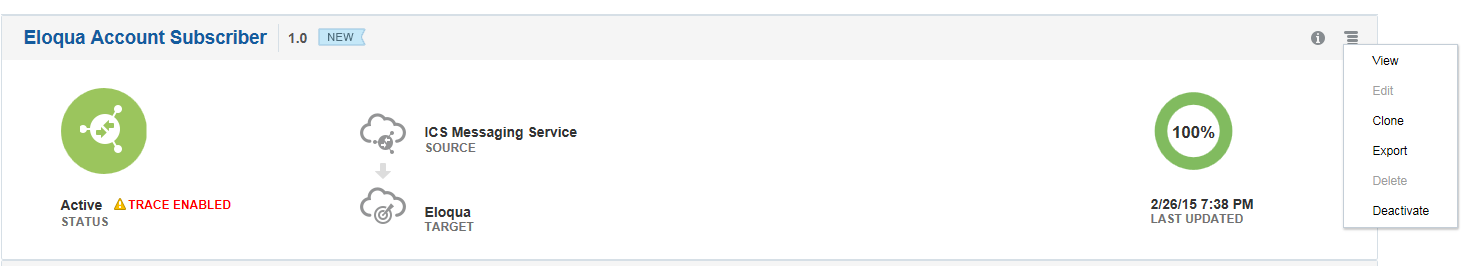


### Export an Integration

Step1: click on the designer button



Step2: Select the integration project o export / download and select the export option



Step3: Save the file in a local file folder and give an file extension as .IAR

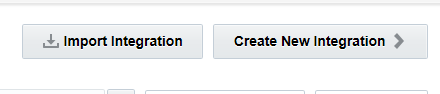
### Import an Integration

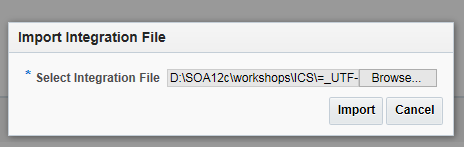
When you import integration you will have recreate the connection used in the integration

Step1: Click on designer

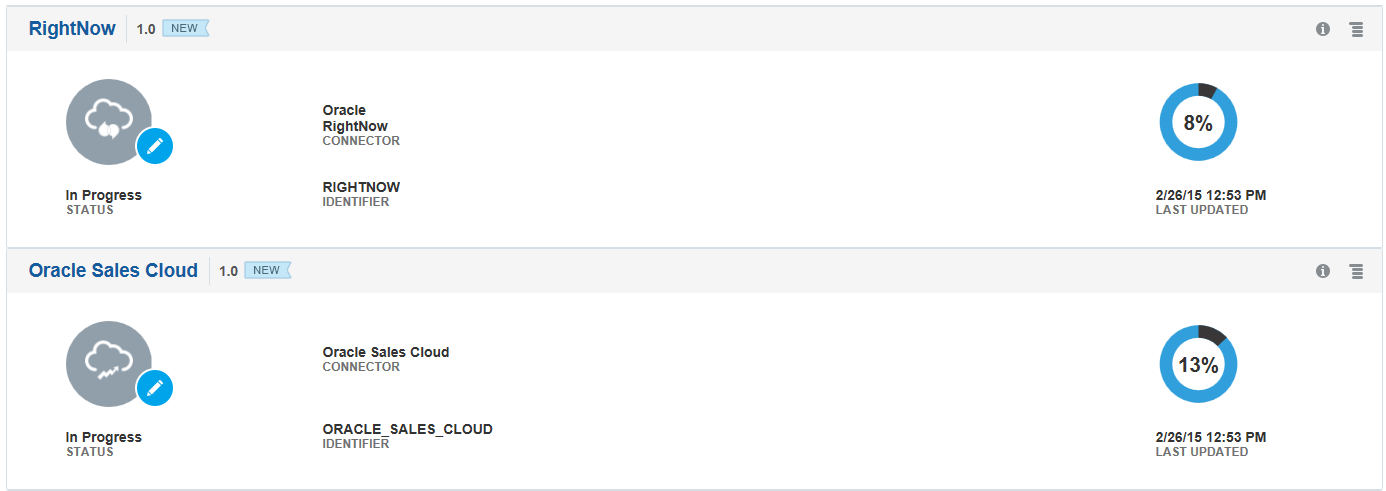


Steps 2: Select Integrations

Step 3: Select Import integrations option and select the file path where the IAR file which u have exported.

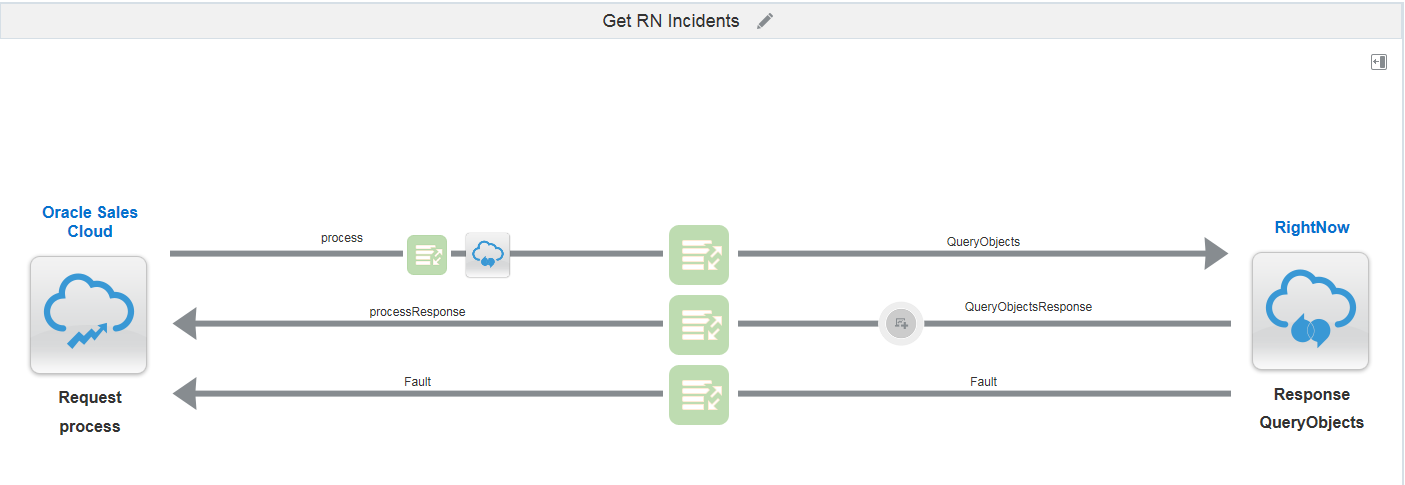


Step 4: After importing the integration. Go to connections list page. You will the following connections which are partially configured. These connections have to be completed.



Exit the connection screen and completing the connection test.

Step 5: Go to the Integrations screen by clicking on Designer button and then Integrations button. You can open the imported integration. You should be able to see the completed integration as follows. You can test the integration using SOAPUI .The mappings should have been imported as well.



### Demo Setup

### Demo Issues

* Product known issues: <https://docs.oracle.com/cloud/latest/intcs_gs/ICSKI/index.html>

## 

## FAQ

### Additional Information

For more information and FAQs please refer to the <http://docs.oracle.com/cloud/latest/intcs_gs/intcs_new.htm>