

Business

Service Catalog

Quick Start Guide

July 18, 2014

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## Business Service Catalog Quick Start Guide

The purpose of this guide is to provide information and instructions on how to create an account as well as how to access, customize, and schedule a demo of the Business Service Catalog

### Outline

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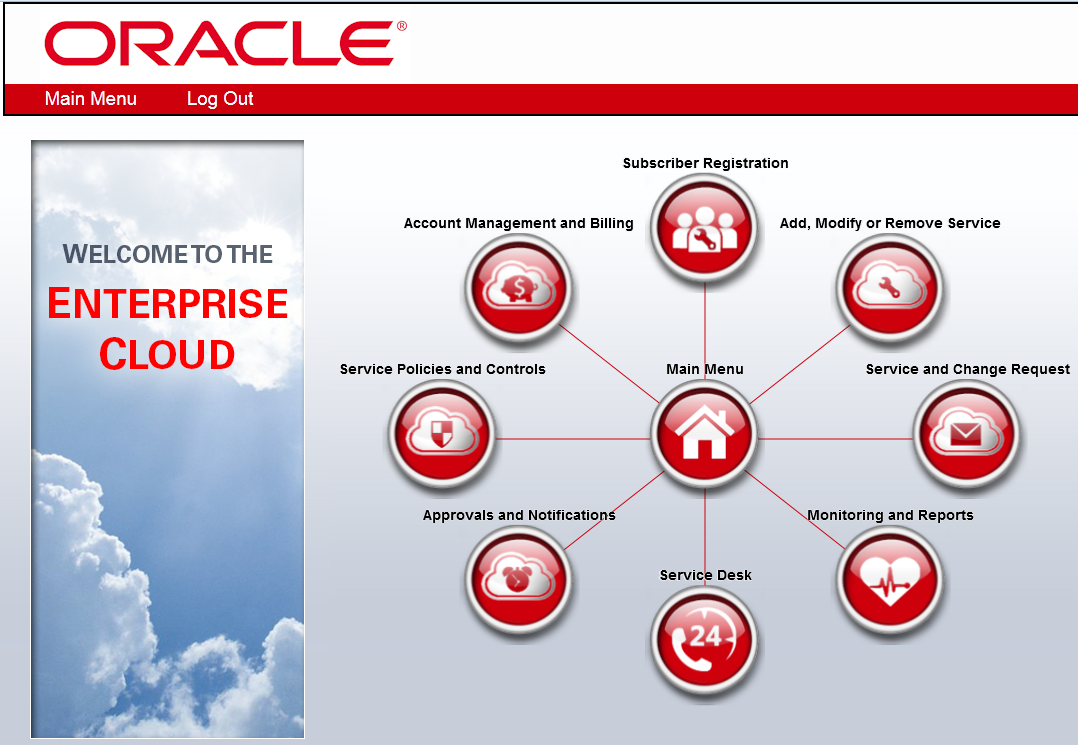
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(Authors, this table is automatically generated.)

## Key URLS and Information

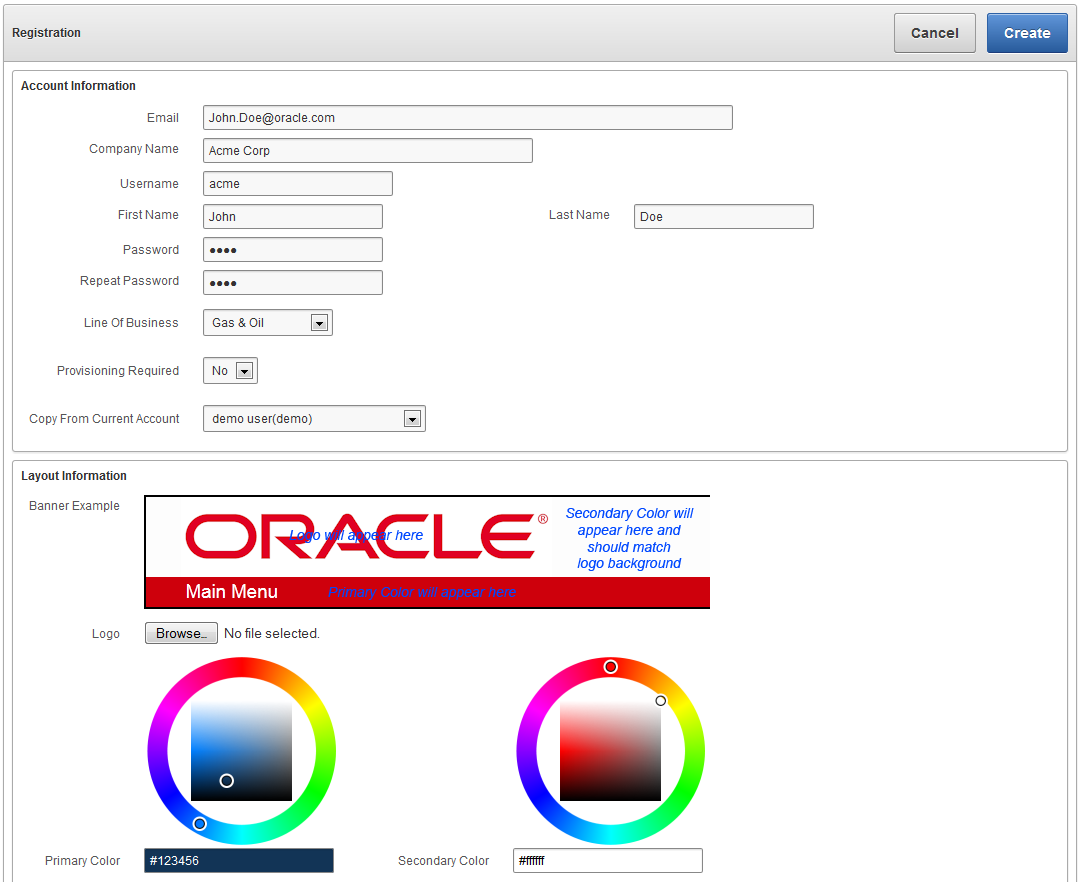
This section contains some Key URLs and Information. For more details, please review the corresponding sections that appear later in this guide.

### Main Business Service Catalog Demo URL

 The URL for the Business Service Catalog Demo is:

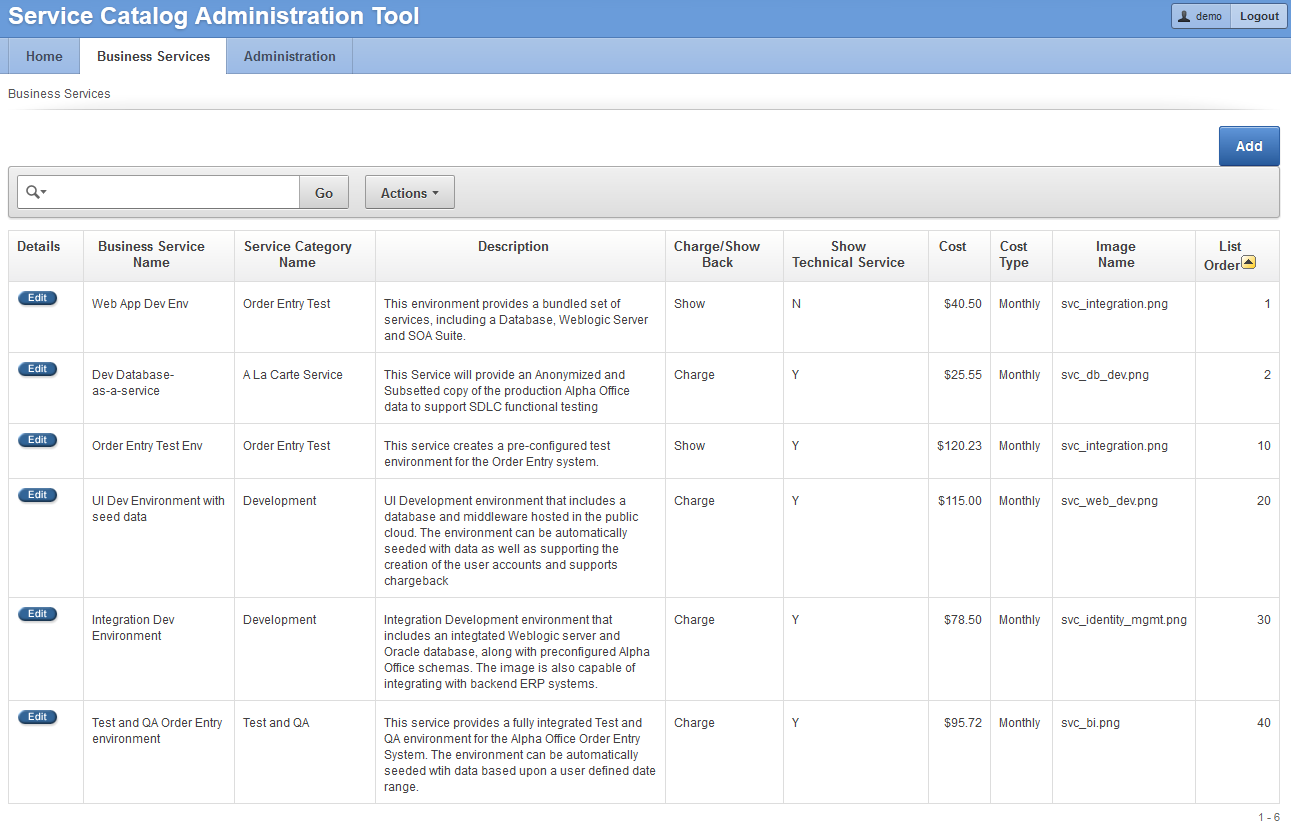
* <http://catalogdemo.us.oracle.com:7501/bsc/>
* Using Chrome is highly recommended and if not then the latest version of Firefox

### Self Registration to Create and Skin new Account URL

The URL to access the Self Registration screen is:

* <http://catalogdemo.us.oracle.com:8080/apex/f?p=102:28::::28>

### Demo Administration URL (Advanced Users Only)

The URL to access the Administration tools is:

* <http://catalogdemo.us.oracle.com:8080/apex/f?p=102>

### Demo Scheduling Address

* In order to schedule a demo send a Beehive Meeting Request to:
* csbddemoteam\_us@oracle.com

## Self Service Registration for new accounts

In this section we will look at how to set up and skin a new account which will come pre-seeded with demo data. If you already have login information for an existing account, please skip ahead to the next section

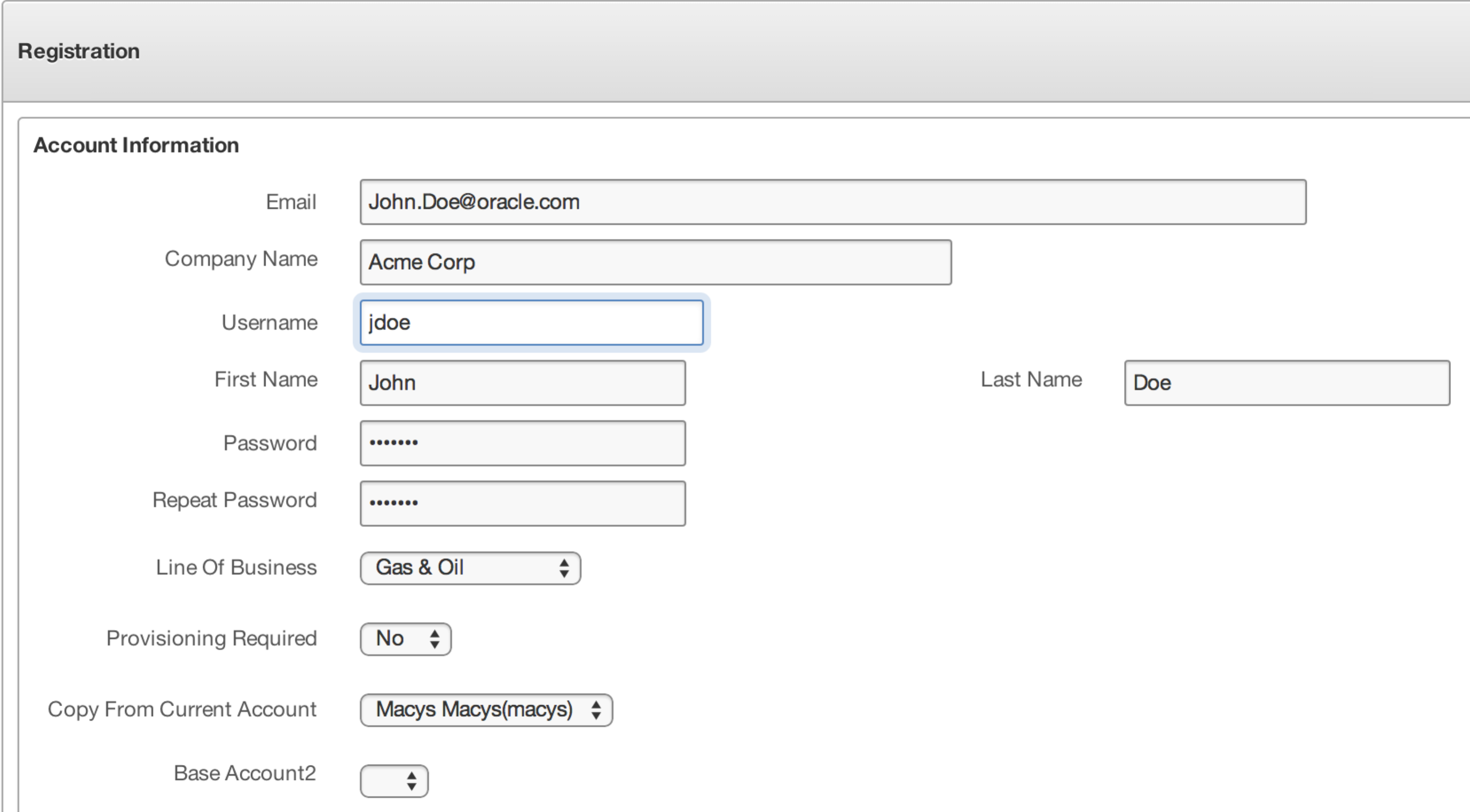
1. Load the self service registration page

* Enter the following URL in the browser:

<http://catalogdemo.us.oracle.com:8080/apex/f?p=102:28::::28>

1. Provide Account Information

* Fill in the relevant account information. Be sure to remember the username and password you select, as you will need them to access the system. Always set the   
  “Provisioning Required” field to NO. Contact the [csbddemoteam\_us@oracle.com](mailto:csbddemoteam_us@oracle.com), if you need the system to support full provisioning. Provisioning can be enabled later on, if it becomes necessary.

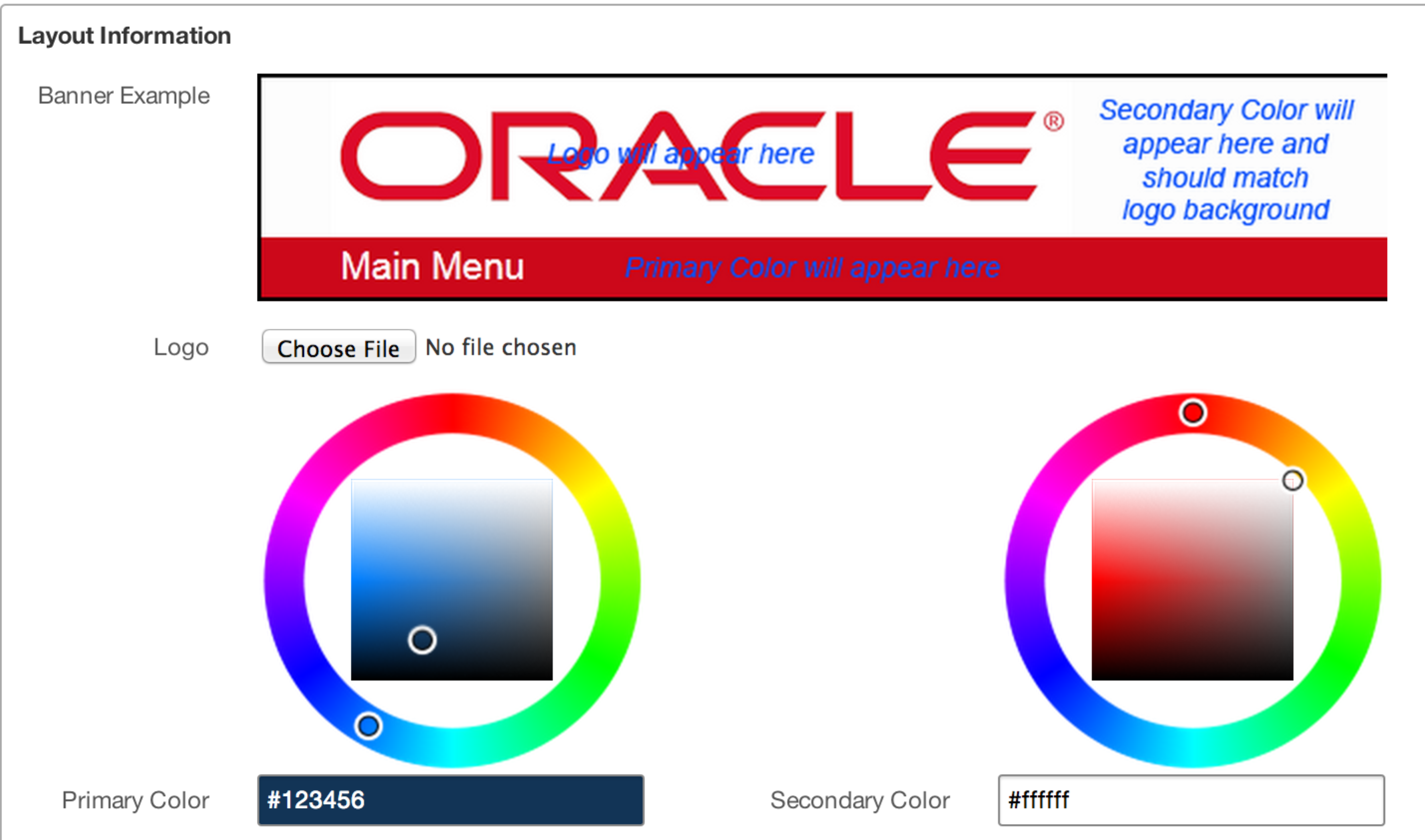


1. Select options to skin the account and upload a logo

* Click the Choose File button and select a logo to upload (GIF/JPG/PNG). Try to find a logo with either a transparent or white background if possible. Any logo that is taller than 80 pixels high will be automatically resized to fit correctly.
* Select a Primary color from the color wheel or type in a desired hex value. The primary color should not be too light and should ideally match a color from the logo.
* For best results, use an eyedropper tool to grab the exact hex value from a logo or web page. These are some free eyedropper tool browser plugins:  
  <https://addons.mozilla.org/en-US/firefox/addon/colorzilla/>

<https://chrome.google.com/webstore/detail/colorzilla/bhlhnicpbhignbdhedgjhgdocnmhomnp?hl=en>

* The secondary color should usually be left as white unless the logo has a non white background. Ignore the “Additional Color” and “Icon Directory” options



1. Click the “Create” Button at the top of the page

* Take note of the username and password and then click the “Create” button at the top of the page. You will be taken to the login screen for demo administration, but most users will be fine with the default administration values and will want to proceed to the next section of this document, where they will log in to the Main Business Service Catalog Demo URL.

## Accessing the Business Service Catalog Demo

In this section we will look at how to access the main Business Service Catalog demo. This will provide an overview of the major sections but does not replace a demo script which will be made available later.

1. Load the Business Service Catalog Demo

* For best performance, it is HIGHLY recommended to use Chrome as the browser to show this demo. Alternatively, the latest version of Firefox is a viable second choice. Use of any browser that does not completely support the HTML5 standard may result in issues.
* Enter the following URL in the browser:

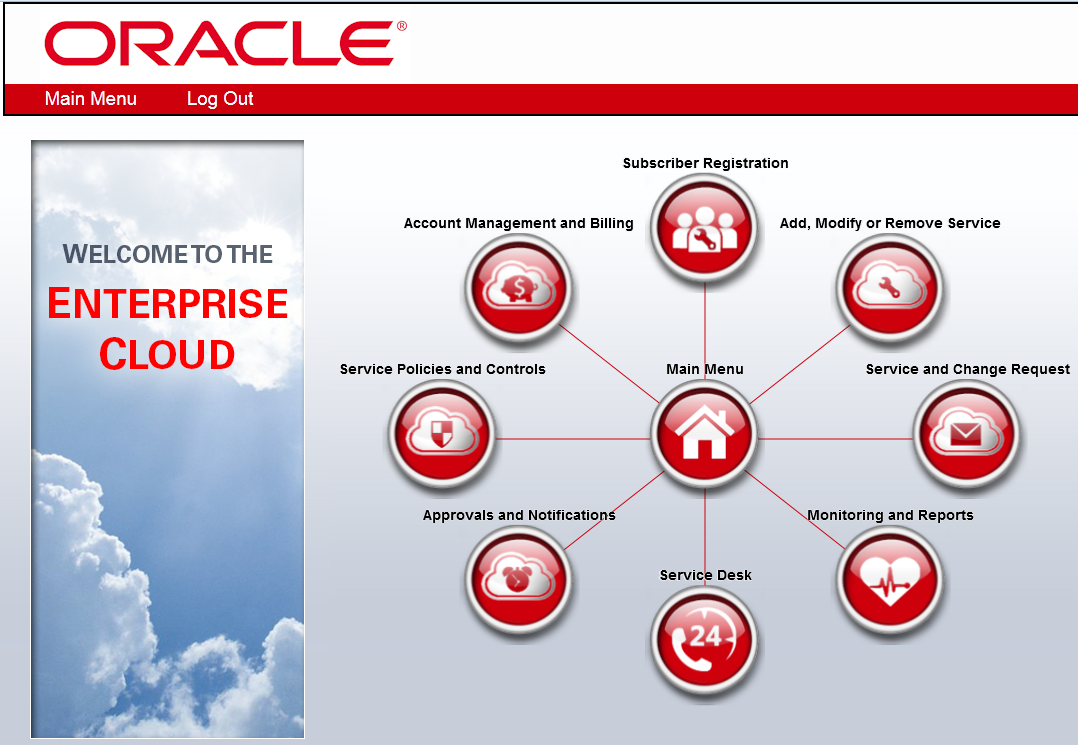
<http://catalogdemo.us.oracle.com:7501/bsc/>

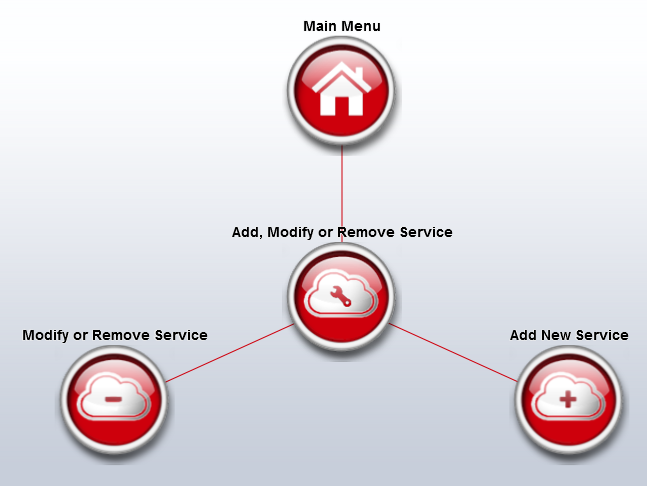
1. Login with the username/password for your account

* If you do not have an account, please refer to the previous section to create one. The login/password you use will automatically customize the demo to your logo, color scheme, and service configurations, if you changed them from the default.

1. Click on the “Add, Modify, or Remove Service” Tile

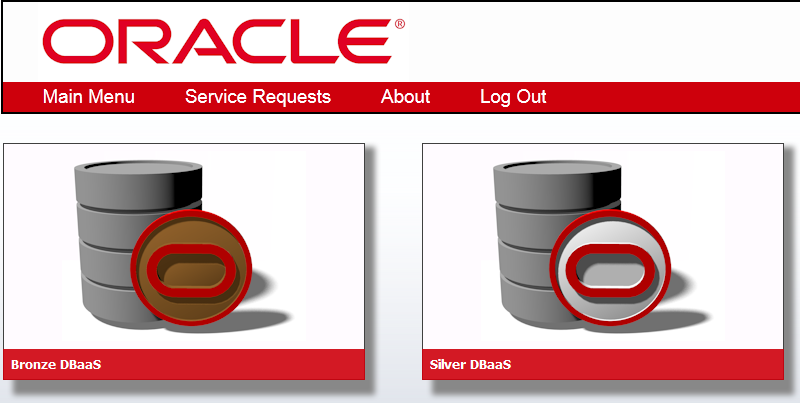
* The Main Menu presents a number of different tiles that correspond to possible feature functionality in a Business Service Catalog Implementation. Feel free to browse around and when ready to proceed to the actual catalog click on the “Add, Modify, or Remove Service” tile. Then Click on “Add New Service”





1. Select a Service from the Catalog

* You can mouse over the various services in the catalog to read the descriptions and then select a service. Refer to the next section in this guide for information on configuring what services appear in your catalog



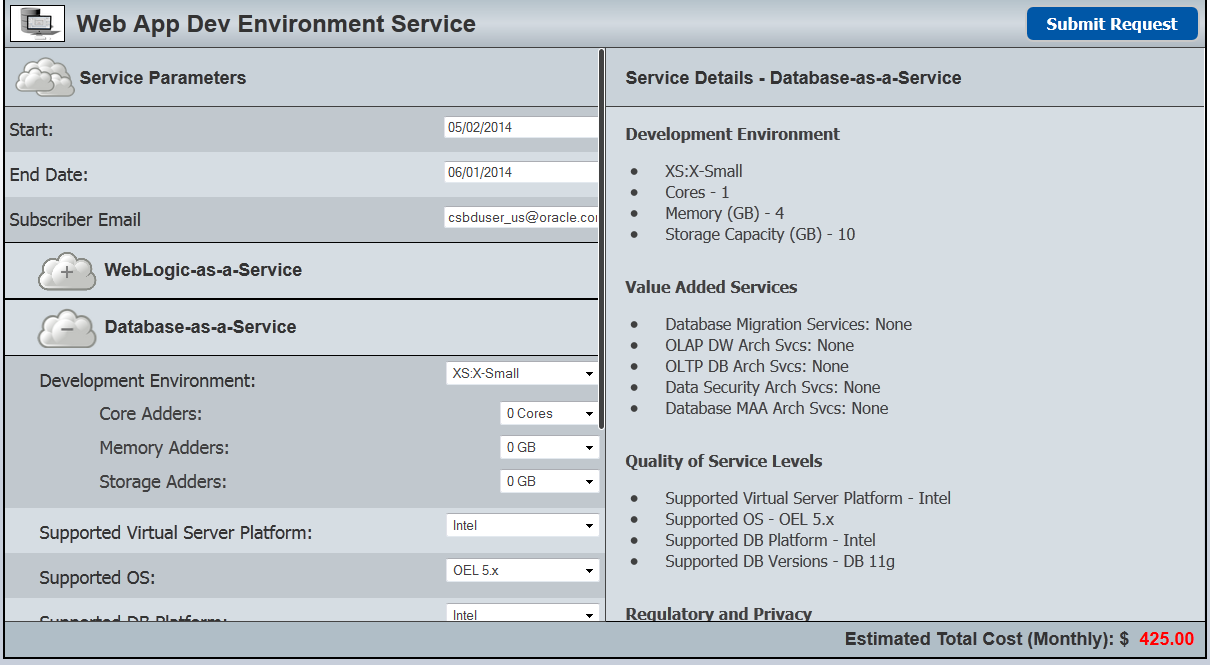
1. Review the Service Parameters

Here you can review the parameters available for your service on the left as well as read the Service details displayed on the right.



1. Drill down to the Technical Service Parameters

By default, the Technical Services that comprise the Business Service appear collapsed in the left pane. If you click on a Technical Service (In this case Database-as-a-Service), you can modify the associated parameters. Note how the Service Detail in the right pane updates to reflect your selections.



1. Click “Submit Request”

If your account is not setup with backend provisioning, then clicking “submit request” will just simulate provisioning, and your request will be immediately updated to the status of provisioned, and it will be available to view under the “Service Requests” menu option.

If your account is set up to support demoing of back end provisioning, clicking “Submit Request” will kick off the processes to start that provisioning. This can take large amount of time and resources, so it is best to only do this in the context of a managed demo. The status of the provisioning can be tracked under the “Service Requests” menu option.

## Using Admin tools to customize the demo

**WARNING: Using the Admin Tools incorrectly can break your demo**

Most demos can be created and performed end to end without ever using the Admin tools, so this section is only relevant to advanced users. The Admin tools provide a suite of advanced features which allow the user to customize the business services which appear in the catalog, as well as the color scheme, skin, and logo that affect the appearance of the demo. The Admin tools can also be used to set up the relevant provisioning codes to kick off back end provisioning.

1. Load the Administration Page

* Enter the following URL in the browser:

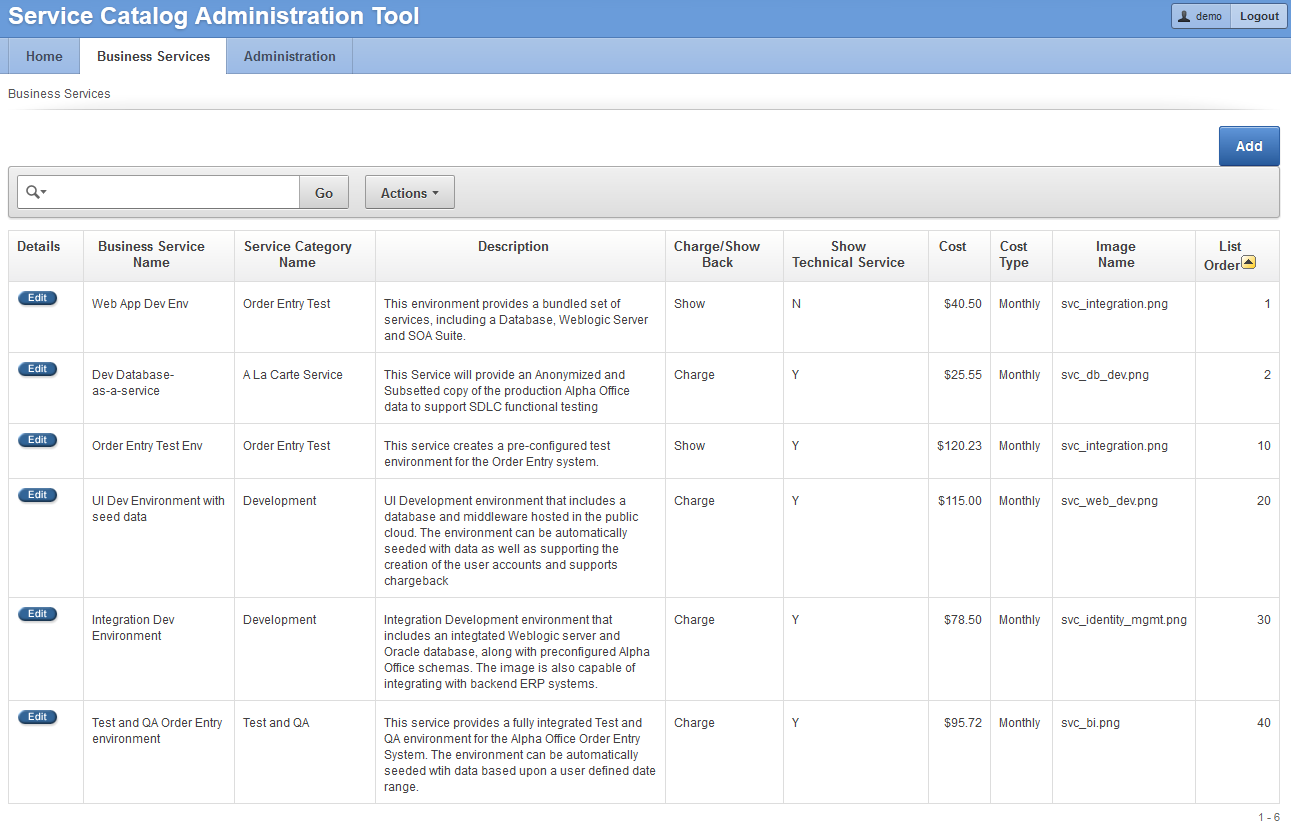
<http://catalogdemo.us.oracle.com:8080/apex/f?p=102>

1. Login with the username/password for your account

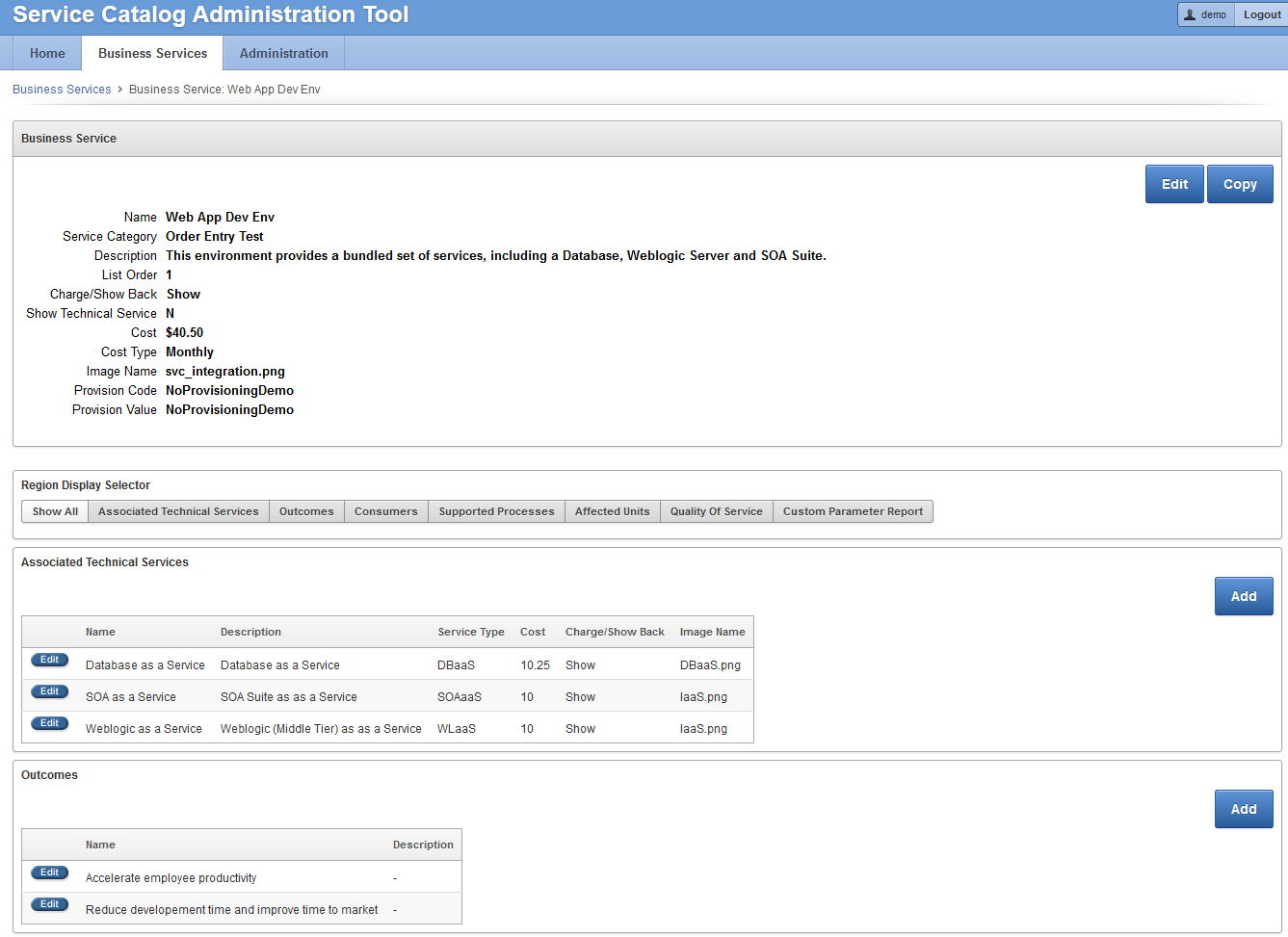
* If you do not have an account, please refer to the first section to create one.

1. Using the “Business Services” tab to modify the catalog

* The “Business Services” tab displays an overview of all Services which are currently configured to show up in the demo. Click Edit to drill down into a service.



This screen provides the tools to modify the Service Name and description as well as set Provisioning Codes and Values. It also provides the ability to modify the service details which are associated with the service. Additionally, all of the Technical Services, which comprise the Business Service, can also be edited individually

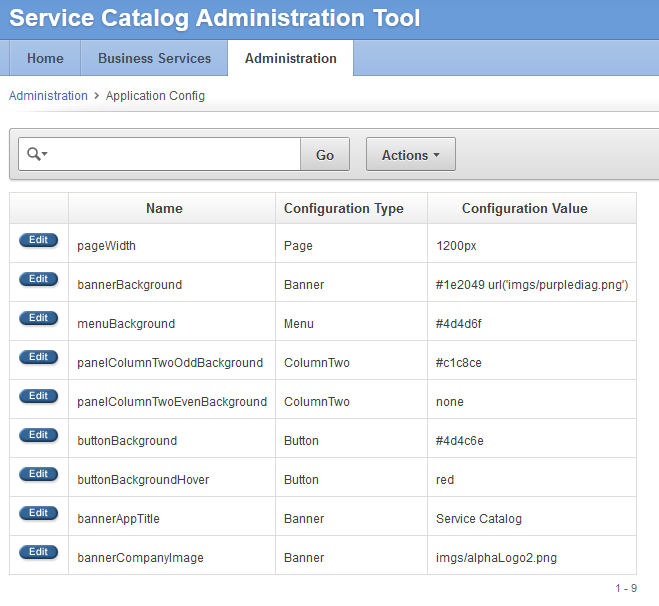


1. Changing the Skin using the Application Configuration

* First Click on the Administration Tab to access additional admin options



Next, click on “Application Configuration” under “User List of Values Management.” Here you can set many of the skinning options and values that will affect how the service catalog demo appears.



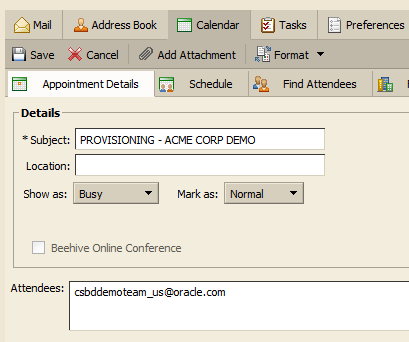
## How to Schedule a Demo

Demos can be scheduled by sending a beehive calendar meeting request to: [csbddemoteam\_us@oracle.com](mailto:csbddemoteam_us@oracle.com)

Please be sure to include the Customer Name in the subject along with whether backend Provisioning is required. If Provisioning is not specified in the subject, it will be assumed that provisioning is not required.

For demos that **DO NOT** require back end provisioning, no support from the demo team is necessary, and there is no limit to how many concurrent demos may be scheduled. However, it is still important to schedule the demo to make sure that the system will be up and running during the desired timeframe.

For demos that **DO** require back end provisioning, you MUST schedule in advance to make sure the team is aware of the demo and available for support. Try to find an open spot on the calendar, but if there is a conflict you can schedule anyway, and the demo team will respond to let you know if that time will work or not. Provisioning Demos must be supported by a member of the Demo team, or arrangements can be sometimes be made for them to be self-supported.

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